Anchored Home Public Scorecard

Anchorage Coalition to End Homelessness
Homelessness Leadership Council
Municipality of Anchorage
United Way of Anchorage

Reporting Period: 6/1/2019 – 6/30/2019

Release Date: 8/1/2019

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I.   Anchored Home Summary

   Anchored Home: Anchorage's Community Plan to Solve Homelessness 2018 – 2021 is the result of multi-sector community wide collaboration. Through public discussions, identified best practices, feedback gathering, analysis and a shared desire to improve the quality of life for all individuals living in the Anchorage community, the plan was finalized in October 2018. Anchored Home outlines the various efforts and initiatives, community engagement strategies and partnerships needed to work together to drive efforts to make homelessness in Anchorage rare, brief and one-time.

A.   Goals & Objectives

   Anchored Home identifies four key pillars and the lead responsible for convening the community for each of the pillars. These pillar leads are responsible for reporting on their progress and are accountable to the Anchorage Homelessness Leadership Council, which was convened by Mayor Ethan Berkowitz in September of 2018.

   The core Anchored Home team identified five Priorities for 2019. Progress on these priorities is measured in the following document and will be shared with the Anchorage Coalition to End Homelessness (ACEH) Board, Anchorage Homelessness Leadership Council (HLC), Assembly Committee on Homelessness, the Housing, Homeless and Neighborhood Development Commission (HHAND), and other stakeholders monthly. These priorities were shared with the public, the ACEH membership and other stakeholder groups prior to finalization for feedback and input.
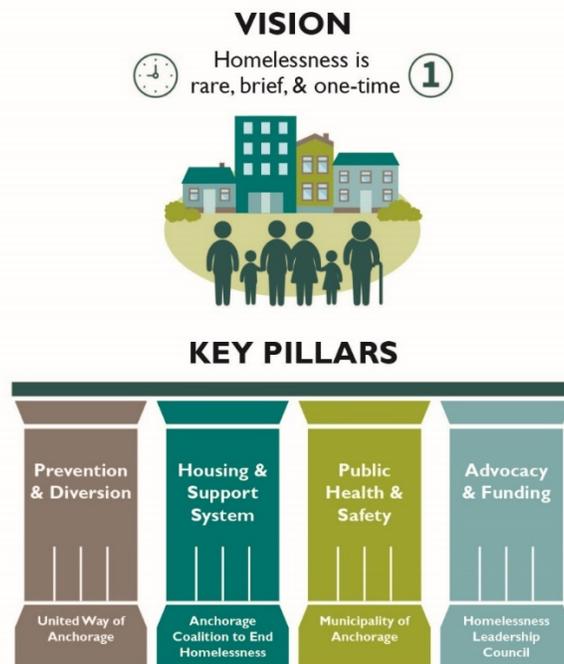
B. 2019 Priorities:

1. Increase community health, safety and emergency systems: increase available temporary shelter beds and decrease unauthorized camps
2. Increase permanent housing and supports resources in the community
3. Assess and improve local capacity to prevent and divert homelessness
4. Improve data collection and support infrastructure to inform decision – making, track progress toward our goals, and monitor performance
5. Increase use of and links to existing community resources. Advocate for more resources where needed

C. Methodology

To assess progress monthly, the Anchored Home implementation team will deliver a monthly Scorecard. The Scorecard is like a set of academic report cards; these measurement tools are intended to show where strides are being made and where additional resources may be required. The Scorecard is a snapshot for the monthly reporting period.

II.   Overall System Performance Data

The infographic below illustrates the overall health of the Anchorage Homeless Response System during the reporting period. As of June 2019, data collection methods are still a work in progress. To support transparency, the desired data points will be shared in the Scorecard even if the data is not currently available. The infographic, unless otherwise noted, depicts data entered into the Homeless Management Information System (HMIS) and is *not* representative of all community data at the time of report release, as not all providers are currently entering data into HMIS.

In June, several data collection methods were updated to align with the national Built for Zero methodology and to support the creation of an Anchorage Continuum of Care (CoC) By-Name List. Definitions have been updated in this document in Section III. New numbers have been run for both the May and June figures. To allow for more precise comparison, an updated May infographic has been included in *Appendix A* of this document.

The following definitions have been revised for the reporting period:

- Total Count of People Experiencing Homelessness in this Reporting Period
    - The Total Count of People Experiencing Homelessness this Reporting Period shows a significantly higher figure than the annual Point-in-Time (PIT) Count. The 2019 PIT Count of 1,111 represents a snapshot of those experiencing homelessness on January 22, 2019. The Total Count of People Experiencing Homelessness represents total individual clients, including all individual members within families, served by the Homeless Response System (HRS) with open entries in Homeless Management Information System (HMIS) on the last day of the reporting month. This includes those served via outreach, Coordinated Entry, those residing in shelter, transitional housing, or in a location not intended for human habitation (on the street, camping, in a car, etc.). The report also includes individual(s) who moved into Rapid Re-Housing (RRH) or Permanent Supportive Housing (PSH) during the reporting period but who still have an open entry. We anticipate that this number will rise as additional providers begin to share information in HMIS and outreach efforts increase.
- Average Number of Days People Served during this Reporting Period Experienced Homelessness
- Number of People Newly Housed Through the Housing and Support System this Reporting Period
- Number of People Who Returned to Homelessness this Reporting Period

Anchored Home June 2019 Scorecard

This infographic, unless otherwise noted, depicts data entered into HMIS and is not currently inclusive of all community data.

3,407 PEOPLE
Total Count of People Experiencing Homelessness this Reporting Period
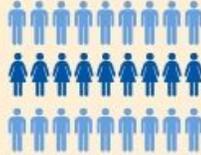
725 DAYS
Average Number of Days People Served During this Reporting Period Experienced Homelessness

HOUSING CAPACITY

	OVERNIGHT SHELTER (DATA PROVIDED BY THE MUNICIPALITY OF ANCHORAGE)	RAPID RE-HOUSING (RRH)	PERMANENT SUPPORTIVE HOUSING (PSH)
	502 BEDS	XX BEDS	XX BEDS
	78.8% UTILIZATION	X% UTILIZATION	X% UTILIZATION

HOUSED 145
Number of People Newly Housed Through the Housing and Support System this Reporting Period

PEOPLE 55
Number of People who Returned to Homelessness this Reporting Period
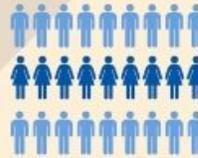
72% PROVIDER PARTICIPATION
Percent of Projects Entering Data into HMIS

94% DATA COMPLETENESS
Average Data Completeness Score for Projects Entered Into HMIS

Data collected on 7/18/2019

2019 June Public Scorecard Anchored Home PILOT

III. Anchored Home Scorecard Infographic Definitions

ANCHORED HOME SCORECARD INFOGRAPHIC DEFINITIONS	
Category	**Description**
Total Count of People Experiencing Homelessness this Reporting Period	The Total Count of People Experiencing Homelessness this Reporting Period shows a significantly higher figure than the annual Point-in-Time (PIT) Count. The 2019 PIT Count of 1,111 represents a snapshot of those experiencing homelessness on January 22, 2019. The Total Count of People Experiencing Homelessness represents total individual clients, including all individual members within families, served by the Homeless Response System (HRS) with open entries in Homeless Management Information System (HMIS) on the last day of the reporting month. This includes those served via outreach, Coordinated Entry, those residing in shelter, transitional housing, or in a location not intended for human habitation (on the street, camping, in a car, etc.). The report also includes individual(s) who moved into Rapid Re-Housing (RRH) or Permanent Supportive Housing (PSH) during the reporting period but who still have an open entry. We anticipate that this number will rise as additional providers begin to share information in HMIS and outreach efforts increase. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: This definition aligns with the current Built for Zero project and reports, but may be adjusted as methodology improves. This report has been updated to now include outreach and coordinated entry. This figure differs from the Point-in-Time (PIT) Count, which tracks individuals solely on one evening annually. The PIT represents a snapshot while this total represents clients served throughout the reporting period.*
Average Number of Days People Served During this Reporting Period Experienced Homelessness	This number reflects the average length of time from start date of homelessness to placement in permanent housing, for clients serviced in the reporting month. In other words, this is the average length of time people included in the total count figure experienced homelessness. This measure is self-reported by the individual. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: This definition aligns with the Built for Zero project and reports.*
Overnight Shelter Beds	The average number of nightly temporary or emergency shelter beds available (the bed count) in the reporting period. *Note: This data metric is provided by the Municipality of Anchorage automated "Bed Count". The Bed Count system is an automated robocall system that calls all shelters nightly to determine their daily capacity and utilization. This data source will be used for this report temporarily until all projects are using the community HMIS tool. This number will likely change in the winter months as overflow shelter will increase.*
Shelter Utilization	This number represents the average number of beds utilized nightly for the reporting period. *Note: This data metric is provided by the Municipality of Anchorage automated "Bed Count" See shelter beds for more information. Once all shelter providers report in HMIS, this number should be pulled from HMIS directly.*
Rapid Re-Housing Beds	*Methodology for collecting and reporting upon this metric is under development.* Anticipated data collection methodology will account for the average Rapid Re-Housing bed capacity during the monthly reporting period. Data is anticipated to be presented in the September Scorecard available on November 1.
Rapid Re-Housing Utilization	*Methodology for collecting and reporting upon this metric is under development.* Anticipated data collection methodology will account for the average number of Rapid Re-Housing bed capacity utilized during the monthly reporting period. Anticipated data collection methodology will be presented in the September Scorecard available on November 1.
Permanent Supportive Housing Beds	*Methodology for collecting and reporting upon this metric is under development.* Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds available during the monthly reporting period. Anticipated data collection methodology will be presented in the September Scorecard available on November 1.
Permanent Supportive Housing Utilization	*Methodology for collecting and reporting upon this metric is under development.* Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds utilized within the monthly reporting period. Anticipated data collection methodology will be presented in the September Scorecard available on November 1.
Number of People Newly Housed Through the Housing and Support System this Reporting Period	This reported number reflects people who have moved into Rapid Re-housing, Permanent Supportive Housing or other permanent housing during this reporting period. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: This definition aligns with the Built for Zero project and reports.*
Number of People Who Returned to Homelessness this Reporting Period	The total number of individuals experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: This definition aligns with the Built for Zero project and reports.*
Provider Participation	This number reflects the percentage of Anchorage projects currently reporting into HMIS. This number reflected projects and not organizations and some organizations are partially participating in HMIS.
Average Data Completeness Score for Projects Entered into HMIS	This number reflects the percentage of the minimum required Universal Data Elements (UDE), reported into the Homeless Management Information System (HMIS) within the monthly reporting period. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data within the HMIS reporting tool. Note: This definition will be adjusted in the upcoming months to align with the Built for Zero project and reports.*

IV.   ANCHORED HOME SCORECARD OVERVIEW

The Anchored Home Scorecard is built to track the implementation efforts and monitor key data points identified for the 2019 Anchored Home Priorities in the effort to make homelessness a rare, brief and one-time event. The summary of all actions identified in 2018 under each Pillar are listed in Anchored Home. The intention of the Scorecard is to provide transparency on progress and barriers to key stakeholders. The total priorities are summarized in one graphic with an overall level of progress and then the subsequent scorecard documents each priority in more detail.

The progress of each Priority Task is tracked by the status of the task. The task is provided with a color scheme to track its progress (i.e.: On-Track or Off-Track).

Status	Progress Tracking
Green	• On-Track • No unmitigated risks • Resources available
Yellow	• Delay in schedule • Risk unknown • Difficult to get back On-Track
Red	• Lack of resources • Budget constraints • Dependent on pending actions of other Pillars • Off-Track • Unable to get back On-Track prior to deadline
White	• Action not yet started
Blue	• Action complete • No further action required

A. Anchored Home 2019 Priorities Overall Scorecard

Below is the 2019 Priorities Overall Scorecard. Each 2019 Priority is assigned to the respective Pillar Convener.

2019 PRIORITY OVERALL SCORECARD			
#	Task	Pillar	Status
1	Increase community health, safety and emergency systems: increase available temporary shelter beds and decrease unauthorized camps.	Public Health & Safety	RED
2	Increase permanent housing and supports resources in the community.	Housing & Support Systems	YELLOW
3	Assess and improve local capacity to prevent and divert homelessness.	Prevention & Diversion	RED
4	Improve data collection and support infrastructure to inform decision- making, track progress toward our goals, and monitor performance.	Housing & Supporting Systems	YELLOW
5	Increase use of and links to existing community resources. Advocate for more resources where needed.	Advocacy & Funding	YELLOW

V. ANCHORED HOME SCORECARD BY 2019 PRIORITY

A. Priority 1 2019: Increase community health, safety and emergency systems: increase available temporary shelter beds and decrease unauthorized camps.

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Using the Built for Zero By-Name List Scorecard, build a coordinated outreach system for all individuals experiencing homelessness in Anchorage.	4/1/2019	3/26/2019	6/1/2019		Housing & Support Systems / Public Health & Safety	🟨
2	Increase cold-weather shelter capacity, as measured by the HIC and PIT counts, outreach data and CES by 150 beds. Maintain cold weather shelter beds for 2019 – 2020.	1/1/2019	1/1/2019	9/30/2019		Public Health & Safety	🟥
3	* Decrease the number of unsheltered individuals by 10% through conducting legal and humane abatements of unauthorized camps, while protecting the rights of people experiencing homelessness by connecting persons camping with appropriate services and housing opportunities through PIT Count and shelter data.	5/1/2019	4/22/2019	12/31/2019		Public Health & Safety	🟥
4	Create a data dashboard to share information with the public pertaining to camp abatement reporting and response in the community.	3/1/2019	5/15/2019	10/31/2019		Public Health & Safety	🟨

Qualitative Comments:

1.1: The Built for Zero Outreach Working Group continues, holding weekly meetings to coordinate outreach across the community with the intention of developing an accurate month-by-month list of all people experiencing homelessness, including those currently living in camps and are unsheltered within the community. In order to achieve the Built for Zero goals, the established group needs to accomplish the following tasks:

- *Ensuring the entire geography of Anchorage is covered by outreach and coordinating existing outreach to deploy without duplication*
- *Document one unified outreach policy for Anchorage that captures the above*
- *Ensure 90% of individuals services by providers are entered into the Homeless Information Management System (HMIS)*

1.2: Governor. Dunleavy released the Operating Budget vetoes June 28. Analysis efforts as to the impacts to shelter beds are underway, but initial projections indicate a reduction in 200 year-round shelter beds at risk. Anchored Home priorities were built on the assumption that existing shelter capacity would remain at previous levels. This significant reduction moves this priority area into the red. The Municipality of Anchorage has been working to identify the operational feasibility and potential locations of cold weather overflow sites across the community that would both be affordable and meet fire code regulations for sleeping. The state budget impacts will require a revision of these priorities to support the public health and safety of the community.

1.3: The Committee on Homelessness convened June 19, 2019. MOA provided support and updates surrounding Camp Abatement and GIS reporting and mapping.

1.4 No additional updates have been provided at this time.

[*Link to Municipality of Anchorage Metrics](#)

B. Priority 2 2019: Increase permanent housing and supports resources in the community.

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Embed best practices into Anchorage's housing and support system by facilitating four provider learning community forums focusing on evidence-based practices (adapting them to our diverse cultures and arctic climate).	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
2	*Increase Permanent Supportive Housing capacity as measured by the monthly Anchored Home data report count by 50 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
3	*Increase Rapid Re-Housing capacity as measured by the monthly Anchored Home data report by 100 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	

Qualitative Comments:

2.1: ACEH and the Homelessness Leadership Council (HLC), participated with business and civic leaders on a trip to Houston to learn about the Way Home and the work of the Houston CoC which reduced homelessness by 50% since 2011. ACEH continues to participate in the Housing and Urban Development (HUD) Technical Assistance (TA) surrounding Tribal Homelessness. Outreach agencies have started to attend Case Conferencing meetings to build the Outreach Community of Practice. ACEH facilitated the Monthly Community of Practice Meetings for shelter providers, bi-weekly Outreach Coordination Meetings, and bi-weekly Built for Zero Outreach Working Group meetings. ACEH hosted a CoC-wide General Membership Meeting for progress and public updates on the status within the community. ACEH joined the Nationwide Community of Practice, focused on Continuum of Care (CoC) Governance.

2.2 – 2.3: Path to Independence, Pay for Success, Providence Family Rapid Re-Housing, and the Youth Homelessness Demonstration projects have all met projected timelines for implementation. Pay for Success received multiple unprecedented data sharing agreements from public, non-profit and private entities to begin the generation of the first weighted and ranked referral list. The initial analysis anticipates ~450 eligible persons in Anchorage with the first formal By-Name List expected in August 2019. Pay for Success evaluators are working to ensure parties are collecting, reporting and analyzing appropriately for robust, independent outcomes. Pay for Success SIPRA application was submitted for outcome payments; the award results are expected in November 2019. ACEH continues to work on data collection activities. ACEH met with HUD partners to determine how to maximize utilization of community vouchers. ACEH met with AWAIC to confirm the launch of the new Rapid Re-Housing project on July 1 and to discuss streamlining of referrals for Domestic Violence (DV) Clients. Tasks are both indicated as "yellow" as the data systems needed to collect capacity and utilization data have not yet been finalized- all other data points support a green status.

*Rapid Re-Housing and Permanent Supportive Housing inventory is measured by the bed capacity determined by the project according to their grant agreements.

C. Priority 3 2019: Assess and improve local capacity to prevent and divert homelessness.

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Stand up a pilot with an identified target population to align existing prevention and diversion services, including existing programs which foster independence to divert the target population from entering homelessness or prevent a return to homelessness to determine the needed capacity increase services to a broader client base.	10/15/2019	TBD	12/31/2019		Prevention & Diversion	

Qualitative Comments:

1.1: Efforts to assess research needs, existing best practices, community assets, and priority populations are underway. Upon complete analysis, prevention and diversion models for community pilots will be established. No additional updates for June 2019. No additional information has been provided at this time.

D. Priority 4 2019: Improve data collection and support infrastructure to inform decision- making, track progress toward our goals, and monitor performance.

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Create and maintain a comprehensive map of Anchorage Housing and Supports Services and use data to determine community gaps to inform HUD CoC funding priorities and advocacy efforts.	8/1/2019	TBD	12/31/2019		Housing & Support Systems	
2	Using HMIS, connect all individuals that experience homelessness in Anchorage to a Coordinated Entry System, through a By-Name List, that matches housing paired with appropriate supports for vulnerable individuals.	4/1/2019	3/26/2019	9/30/2019		Housing & Support Systems	
3	Empower diverse voices of those with lived experience, through a Board seat for a member of both the Homeless Resource Advisory Council and Youth Task Force, into the ACEH Board.	1/1/2019	1/1/2019	9/13/2019		Housing & Support Systems	
4	Using the AKHMIS governance structure, jointly establish and begin implementation of a comprehensive AKHMIS Strategic Plan that represents the diverse needs of people who are experiencing homelessness.	1/1/2019	1/1/2019	10/1/2019		Housing & Support Systems	

Qualitative Comments:

4.1: ACEH is working to identify potential resources to complete this effort and continues working with the ACEH Board to map ideal housing and support services. This mapping will be impacted by the state budget as the Governor's vetoes announced on 6/28 significantly reduces shelter and housing capacity in Anchorage.

4.2: Data system improvement is focused on utilizing methodology through the national Built for Zero learning collaborative. The first focus is creating a single comprehensive By Name List in HMIS. Built for Zero has identified 28 criteria a community needs to meet in order to have a quality By Name List. As of June 27, Anchorage has met 20 of the 28 criteria. HMIS Functionality Workgroup is winding down and morphing into the Policy Workgroup. Attendance remains high and the work is on track. The Coordinated Entry System (CES) is using list of individual's names via HMIS to match them to services. Reporting tool for the By-Name List is in progress with anticipated completion end of June. Conversations with AWAIC to incorporate Domestic Violence (DV) survivors into CES are underway. VA Data Sharing Agreement under final legal review.

4.3: ACEH supports two groups that engage those with lived experience- the Homeless Resource Advisory Council (HRAC) and the Youth Task Force (YTF). Both organizations continue to participate in Anchored Home and ACEH core activities.

4:4 ACEH and the Alaska Coalition on Housing and Homelessness (AKCH2) worked together to negotiate a one-month contract extension with the HMIS vendor ICA. Due to the rapid growth of HMIS (both users and the number of projects in the system), both entities needed to prioritize the work with the new contract year and scale back services to match budgetary restrictions. The Alaska Mental Health Trust provided one-month bridge funding to support this effort. The new contract will begin on July 1 and will prioritize user support and reports for HUD and state required projects. This will result in a slow down for training, support and report requests. ACEH is working on identifying additional funding sources for the new contract year. Strategic Planning efforts continue but HMIS funding will be impacted by the Governor's vetoes hence this timeline may be impacted.

E. **Priority 5 2019:** Increase use of and links to existing community resources. Advocate for more resources where needed.

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Establish the Homelessness Leadership Council to create a sustainable cross-sector Anchorage organization, engaging faith, policy and business leaders, to monitor implementation of Anchored Home.	1/1/2019	1/1/2019	4/1/2019	1/17/2019	Advocacy & Funding	
2	Identify and engage diverse cross-sector leadership including funders, policy and faith leaders to drive expanded engagement, demonstrated by the establishment of a Funder's Collaborative and increased membership in the ACEH.	1/17/2019	1/17/2019	12/31/2019		Advocacy & Funding	
3	Establish a comprehensive communications plan for Anchored Home focusing using data, common language and the voices of those with lived experience to provide first-hand narratives, communicate about progress and address concerns on crime, substance misuse and addiction, and homelessness.	1/1/2019	4/15/2019	7/18/2019		Advocacy & Funding	
4	Secure sustainable resource funding through local, state and federal funding advocacy efforts for RRH and PSH projects and Anchored Home supports for analytical and coordination tools.	1/1/2019	1/1/2019	12/31/2019		Advocacy & Funding	
5	In collaboration with AKCH2, develop a statewide proactive and reactive advocacy plan for local and statewide political impacts to homeless services and individuals with lived experience.	7/1/2019	3/21/2019	12/31/2019		Advocacy & Funding	

Qualitative Comments:

5.2: Conversations are in progress and will continue with community leadership to acquire and establish philanthropic funding opportunities. Rasmuson Foundation organized a trip to Houston for the Mayor, the Anchorage Homelessness Leadership Council, members of ACEH and community stakeholders. This goal was to meet with the Houston CoC and discuss the successes of a Way Home America. The following themes were discussed by the group as core elements of Houston's success and focal areas for Anchorage:

-focus on permanent supportive housing
-development of navigation, together with good outreach to shepherd clients quickly to the right services
-importance of day shelter for adults; with space for agencies to connect clients to services
-strong and trusted partnership built with coalition, providers, city government, philanthropy, and community at large
-strong alignment with housing agencies on priorities

5:3 On June 12, Rasmuson Foundation convened a communications workgroup to discuss the Anchored Home communications strategy. This group included communication team members from private corporations as well as subject matter experts. More work is expected to solidify the plan in July.

5.4: Due to the uncertainty of the Governor's Proposed FY20 Budget, state and local funding remains unknown.

5.5: AKCH2 and ACEH partnered to complete weekly advocacy calls in support of providers and in partnership with the Mental Health Trust and Medicaid advocacy group. The two groups created statewide advocacy materials and shared these materials with local elected officials, business organizations and other stakeholders. On June 28, the Governor announced his budget vetoes which cut funding for the four-state homelessness support funding streams. Impacts to be analyzed in early July.

VI. Anchored Home Strategic Action Plan to Solve Homelessness

Below are the website locations for the Anchored Home Community Plan and upcoming events:

ANCHORED HOME	
Tool	**Website URL**
Anchored Home Community Plan, upcoming meetings and events, press releases, and other related materials	https://anchoragehomeless.org/anchored-home/
Anchored Home Strategic Action Plan to Solve Homelessness in Anchorage: 2018 - 2021	https://anchoragehomeless.org/wp-content/uploads/2018/10/Anchored-Home-1004018-FINAL-1.pdf

VII. Supporting Pillar Leads

Below are the Pillar Leads and respective organizations represented.

SUPPORTING PILLAR LEADS	
Organization	**Website URL**
Anchorage Coalition to End Homelessness	https://anchoragehomeless.org/
Municipality of Anchorage	https://www.muni.org/pages/default.aspx
Rasmuson Foundation	https://www.rasmuson.org/
United Way of Anchorage	https://www.liveunitedanc.org/

VIII. Municipality of Anchorage Metrics

Below are the website locations for more information on Municipality of Anchorage postings.

MUNICIPALITY OF ANCHORAGE	
Tool	**Website URL**
Anchorage Police Department and Anchorage Municipality Camp Posting Metrics App	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=04fb4d6f4cee45629fde2eb634b1872a
Anchorage Parks & Recreation Cleaning Metrics	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=ac38f57fd41346339fa172b5da8a7ec4

IX. Common Terms and Definitions

Below are common terms and definitions used throughout the Anchored Home document.

COMMON TERMS AND DEFINITIONS	
Term	**Explanation**
Built for Zero	In March 2019, the Anchorage community enrolled in the Built for Zero. Built for Zero (formerly *Zero: 2016)* is a rigorous national change effort working to help a core group of committed communities end veteran and chronic homelessness. Coordinated by Community Solutions, the national effort supports participants in developing real time data on homelessness, optimizing local housing resources, tracking progress against monthly goals, and accelerating the spread of proven strategies. Built for Zero is designed to help communities obtain a homeless population of *functional zero*. https://www.community.solutions/what-we-do/built-for-zero
Coordinated Entry	Coordinated Entry is a process designed to quickly identify, assess, refer and connect people in crisis to housing and assistance and services. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Continuum of Care (CoC)	The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness. https://www.hudexchange.info/programs/coc/
Emergency Shelter	*Emergency shelter* is any facility, the primary purpose of which is to provide a temporary shelter for those experiencing homelessness in general or for specific populations of those experiencing homelessness. https://www.hudexchange.info/faqs/983/can-a-day-shelter-be-funded-as-an-emergency-shelter-under-esg/
Functional Zero	Based upon the Built for Zero methodology, Functional Zero is achieved when there are enough services, housing and shelter beds for all individuals in need. Emergency shelters are intended to be temporary and the goal is permanent housing.
Homeless Management Information System (HMIS)	The Homeless Management Information System (HMIS) is an information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. ACEH manages the HMIS system for Anchorage in partnership with the Alaska Coalition on Housing and Homelessness (who manages the remaining Alaskan communities) https://www.hudexchange.info/programs/hmis/
Housing Inventory Count (HIC)	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This is a point-in-time inventory of projects within the Anchorage CoC that provide beds and units dedicated to serving individuals experiencing homelessness. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/AK2012-2019HIC/AKHIC2012-2019
Homeless Response System	An effective homeless response system identifies and quickly connects people who are experiencing or are at risk of experiencing homelessness to housing assistance and other services. It works because it aligns a community, its programs and services around one common goal – to make homelessness rare, brief and nonrecurring. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Outreach	Outreach workers connect people at risk of or experiencing homelessness to coordinated entry, emergency services, and shelter. They work with other programs in the system to connect people to stable, permanent housing. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Permanent Supportive Housing (PSH)	Permanent supportive housing is permanent housing with indefinite leasing or rental assistance paired with supportive services to assist those experiencing homelessness with a disability or families with an adult or child member with a disability achieve housing stability. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Point-in-Time (PIT) Count	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Point-in-Time (PIT) and Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/ANC2009-2018PIT/ANCPITYearbyYear

Quality By-Name List	A Quality By-Name List is a real-time list of all individuals experiencing homelessness. A Quality By-Name List is a robust set of data points supporting coordinated access and service prioritization at a household level and an understanding of homeless inflow and outflow at a systems-level. The real-time actionable data supports triage to services, system performance evaluation, and advocacy for policy change and required resources.
Rapid Re-Housing (RRH)	Rapid re-housing (RRH) emphasizes housing search and relocation services and short- and medium-term rental assistance to move individuals and families experiencing homelessness (with or without a disability) as rapidly as possible into permanent housing. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Summer Community Count	This annual Municipality of Anchorage snapshot-style count provides a data collection process of individuals experiencing homelessness who may not be accessing emergency or social services. The counting process includes a canvas of camps and streets, individuals in shelters, and other locations reported through the Municipality of Anchorage's (MOA) portal: http://www.muni.org/Departments/Mayor/Pages/MayorsHousingandHomelessness.aspx

X. Appendix A – May Amendment

Below is the revised May Scorecard. The Scorecard reporting metrics have been enhanced to align with the Anchorage Continuum of Care Built for Zero data efforts.

Anchored Home May 2019 Scorecard

This infographic, unless otherwise noted, depicts data entered into HMIS and is not currently inclusive of all community data.

3,310 PEOPLE
Total Count of People Experiencing Homelessness this Reporting Period

388 DAYS
Average Number of Days People Served During this Reporting Period Experienced Homelessness

HOUSING CAPACITY

	OVERNIGHT SHELTER (DATA PROVIDED BY THE MUNICIPALITY OF ANCHORAGE)	RAPID RE-HOUSING (RRH)	PERMANENT SUPPORTIVE HOUSING (PSH)
	502 BEDS	XX BEDS	XX BEDS
	83.7% UTILIZATION	X% UTILIZATION	X% UTILIZATION

HOUSED 135
Number of People Newly Housed Through the Housing and Support System this Reporting Period

PEOPLE 79
Number of People who Returned to Homelessness this Reporting Period

72% PROVIDER PARTICIPATION
Percent of Projects Entering Data into HMIS

89% DATA COMPLETENESS
Average Data Completeness Score for Projects Entered Into HMIS

Data UPDATED on 7/29/2019