Anchored Home Public Scorecard

Anchorage Coalition to End Homelessness
Homelessness Leadership Council
Municipality of Anchorage
United Way of Anchorage

Reporting Period: 1/1/2020 – 1/31/2020

Release Date: 3/2/2020

Table of Contents

I. Anchored Home Overview

Anchored Home: Anchorage's Community Plan to Solve Homelessness 2018 – 2021 is the result of multi-sector community wide collaboration. Through public discussions, identified best practices, feedback gathering, analysis and a shared desire to improve the quality of life for all individuals living in the Anchorage community, the plan was finalized in October 2018. Anchored Home outlines the various efforts and initiatives, community engagement strategies and partnerships needed to work together to drive efforts to make homelessness in Anchorage rare, brief and one-time.

A. Goals & Objectives

Anchored Home identifies four key pillars and the lead responsible for convening the community for each of the pillars. These pillar leads are responsible for reporting on their progress and are accountable to the Anchorage Homelessness Leadership Council, which was convened by Mayor Ethan Berkowitz in September of 2018.

The core Anchored Home team identified five Priorities for 2019. Progress on these priorities is measured in the following document and will be shared with the Anchorage Coalition to End Homelessness (ACEH) Board, Anchorage Homelessness Leadership Council (HLC), Assembly Committee on Homelessness, the Housing, Homeless and Neighborhood Development Commission (HHAND), and other stakeholders monthly. These priorities were shared with the public, the ACEH membership and other stakeholder groups prior to finalization for feedback and input.
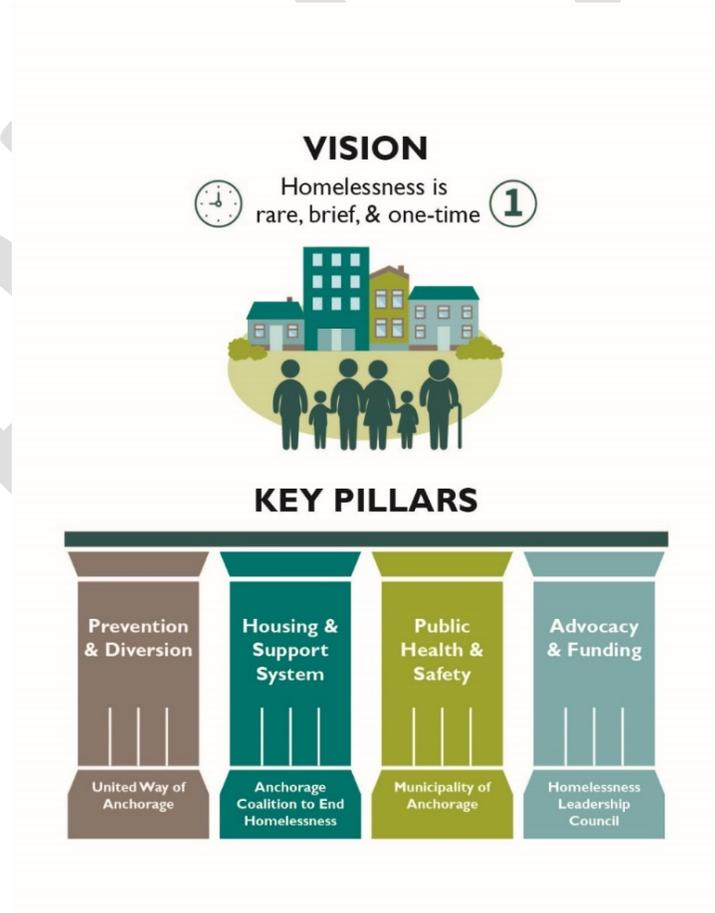
B. 2020 Priorities

Anchored Home 2020 Priorities: Proposed Summary

Priority 1: *Improve community health, safety and emergency systems*

1. Increase Day Shelter options
   a. Identify and begin operations of a Pilot Day Shelter by **08/01/2020**
2. Increase Overnight Shelter (year-round overflow capacity)
   a. Identify 150 overflow beds year-round by **04/30/2020**
3. Collaborate with the Municipality of Anchorage (MOA) to report upon unsanctioned camps and efficacy on abatement processes to ACEH and the public
4. Partner with the Anchorage Assembly and MOA to establish communication channels with the general public through Community Councils by **01/01/2020**

Priority 2: *Increase quantity, quality and efficacy of Housing and Supports services*

1. House **60** individuals experiencing homelessness in Supportive Housing by **12/31/2020** (Using the By-Name List data through Built for Zero efforts to track the number of individuals housed monthly)
2. House **350** individuals experiencing homelessness in Rapid Re-housing by **12/31/2020** (Using the By-Name List data through Built for Zero efforts to track the number of individuals housed monthly)
3. Finalize the Alaska Homeless Management Information System (AKHMIS) Strategic Plan by **02/28/2020**; begin implementation in collaboration with the Alaska Coalition on Housing and Homelessness (AKCH2)
4. Continue efforts and enhancements for Coordinated Entry utilizing *Phase 2* of Built for Zero
   a. Maintain the Quality By-Name List throughout **2020**
   b. Achieve Quality Case Conferencing (for Coordinated Entry) for all sub-populations by **06/30/2020**
   c. Identify Navigation pilots by **5/30/2020**
   d. Implement Navigation pilots by **9/30/2020**
   e. Implement Scan Cards Pilot for Shelter Entry by **1/30/2020**
   f. Implement Coordinated Shelter Intake Pilot by **9/01/2020**
5. Complete the Continuum of Care (CoC) Annual Gap Analysis to identify Anchorage Priorities by **03/31/2020**
6. Identify 2021 community CoC Priorities by **05/31/2020**; sharing the priorities with funders and policy makers
7. Implement new governance structure for ACEH: Homeless Resource System Advisory Council and ACEH Board of Directors by **02/29/2020**
8. Establish Community of Practice (CoP) Committees around Outreach, Shelters and Supportive Housing programs by **01/31/2020**
9. Develop community-wide policies and written standards for programs within the Homeless Response System by **10/01/2020**

Priority 3: *Assess and improve local capacity to prevent and divert individuals from homelessness*

1. Implement a Prevention & Diversion Community of Practice (CoP) with Prevention & Diversion providers focusing on Employment & Education Services by **01/31/2020**
2. Identify a Prevention & Diversion Pilot and initiate efforts with funders to align with CoC priorities and CoP efforts to begin implementation by **03/31/2020**

C. Methodology

To assess progress monthly, the Anchored Home implementation team will deliver a monthly Scorecard. The Scorecard is like a set of academic report cards; these measurement tools are intended to show where strides are being made and where additional resources may be required. The Scorecard is a snapshot for the monthly reporting period.

In 2020 the Anchorage Coalition to End Homelessness governance structure will add a layer to include the Homeless Response System Advisory Council body. Anchored Home reporting and updates will shift to the Homeless Response System Advisory Council body. The Anchored Home Scorecards will be published in its current form for the next few months. Following this, the Homeless Response System Advisory Council will present a new reporting format to meet their requirement for reporting to the community on the progress of the plan.

II.   Homeless Response System Summary

A core action identified in Anchored Home is capturing the housing and supports available in Anchorage allowing for a deeper understanding of capacity and utilization across the Homeless Response System. This work requires mapping all existing available resources and identifying a method to collect on-going usage data. Eventually, this will be overlaid with demand data from the community's By-Name List allowing for better service prioritization and advocacy. ACEH is currently working with Rasmuson Foundation, the Mental Health Trust and Agnew:: Beck to develop this critical data metric. The table below outlines the data that is being targeted by the first phase of this project.

January Housing & Supports Summary	
Overnight Shelter Beds This is the average number of nightly shelter beds available (including temporary and emergency beds) in the monthly reporting period. This data is currently acquired by the Municipality of Anchorage through the automated "Bed Count". The Bed Count system is an automated robocall system that calls all shelters nightly to determine their daily capacity and utilization. This data source will be used for this report temporarily until all projects are using the community HMIS tool. This number will likely change as overflow shelter will increase.	***823 (See detailed box below for data by Sub-Population)**
Shelter Utilization This number represents the average number of shelter beds utilized nightly for the monthly reporting period. *Note: This data metric is provided by the Municipality of Anchorage automated "Bed Count" See **Overnight Shelter Beds** for more information. Once all shelter providers report in HMIS, this number will be pulled from HMIS directly.*	**92.7%**

*Overnight Shelter Beds by Sub-Population				
Low-Barrier Adult Shelter	**High-Barrier Adult Shelter**	**Youth Shelter**	**Family Shelter**	**Domestic Violence Shelter**
Brother Francis Shelter (BFS)	Anchorage Gospel Rescue Mission (AGRM)	Covenant House	Clare House	Abused Women's Aid in Crisis (AWAIC)
			McKinnel House	
***Beans Café (Emergency Cold Weather Shelter)	Downtown Hope Center		**Family Emergency Cold Weather Shelter (10 participating churches)	
*406	***150**	***60**	***155**	***52**

**Family Emergency Cold Weather Shelter participating churches began reporting the families served on October 30, 2019.
***Beans Café Emergency Cold Weather Shelter began reporting individuals served (an additional 166 available beds) on November 14, 2019 (opened November 11, 2019).

Category	Description
Low-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities with as few barriers as possible for guests to allow for accessibility to services and shelter for any adult individual in need.
High-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where the guest must meet certain criteria upon check-in i.e.: sobriety, gender-specific, etc.
Youth Shelter	Overnight shelter providing warm shelter, food, water, and other necessities to homeless and runaway youth.
Family Shelter	Overnight shelter where parents and their children are provided warm shelter, food, water and other necessities and offered case management supports.
Domestic Violence Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where victims of domestic violence and their children may seek help any time they are in danger.

III.   Supporting Data Summary

Anchorage enrolled in the national Built for Zero initiative in March 2019. Built for Zero (BFZ) is a methodology guiding communities towards building an accountable homeless response system. BFZ has three phases: building a quality by name list, prioritizing efforts in the community towards those most in need and expanding priorities to include all populations. The first phase outlines the work to collect and track data in a consistent, timely fashion to provide an understanding of the current landscape of the community through a quality by-name list. Built for Zero methodology works to capture the monthly inflow (number of individuals newly identified as homeless or returning to the active list), the monthly active homeless, and the monthly outflow (number of individuals permanently housed or moved to inactive) tracked through the Homeless Management Information System (HMIS) to support the Anchorage Homeless Response System.

To support transparency, the six quality by name list data points will be shared in the Scorecard while ACEH works to increase provider participation and improve data quality. The data reporting, unless otherwise noted, depicts data entered into the HMIS and is *not* **representative of all community data at the time of report release, as not all providers are currently entering data into HMIS**. The reporting went live for the first time in the July Scorecard and is anticipated to be enhanced and revised in the months ahead.

January Data Reporting						
Sub-Population	**Inflow**			**Active**	**Outflow**	
	Count of Newly Identified Individuals Who Inflowed into Homelessness	Count of Individuals Who Inflowed into Homelessness from Inactive Status	Count of Individuals Who Inflowed into Homelessness from Housed Status	Count of Individuals Actively Experiencing Homelessness	Count of Individuals Who Outflowed Homelessness to Inactive Status	Count of Individuals Who Outflowed Homelessness to Housed Status
Chronic	55	16	4	461	32	12
Veterans	22	14	4	154	7	17
Single Adults (Non-Veteran, Non-Chronic 25+)	185	105	5	1,658	94	10
All Individuals in Families	76	12	12	460	48	29
Unaccompanied Youth (Under 25)	12	13	6	254	14	14
***Deduplicated Total**	**367**	**165**	**24**	**3,074**	**210**	**62**

*The Deduplicated Total is a deduplicated count of individuals experiencing homelessness as they may be served across multiple sub-populations throughout the reporting month. For example, an individual could be both a family member and a veteran. When added together, the sub-populations will not equal the Deduplicated Total for the afore mentioned reason. It is possible that the deduplicated total will be larger than the sum of all sub-populations as not all sub-populations are represented within the table above.

January Data Health	
Provider Participation This number reflects the percentage of Anchorage projects currently reporting into HMIS. This number reflected projects and not organizations and some organizations are partially participating in HMIS.	**74%**
Average Data Completeness Score for Projects Entered into HMIS This number reflects the percentage of the minimum required Universal Data Elements (UDE), reported into the Homeless Management Information System (HMIS) within the monthly reporting period by the providers who participate with HMIS. *Note: This definition will be adjusted in the upcoming months to align with the Built for Zero project and reports.*	**87%**

A. Data Reporting Definitions

ANCHORED HOME SCORECARD DATA REPORTING DEFINITIONS	
Category	Description
Chronic Homeless	This sub-population represents an individual(s) with a disabling condition who has either experienced homelessness for longer than 12 consecutive months, during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation OR experienced homelessness four or more occasions totaling 12 months over the last three years during this reporting period. This may include institution stays of <90 days.
Families Homeless	The total count of **families** experiencing homelessness (regardless of the age of the parent) with minor youth under age 18 during this reporting period. This number is inclusive of every individual within the household.
Single Adults Homeless (Non-Veteran, Non-Chronic)	The total count of **single adults** who are not veterans and not considered chronically homeless who are over 25 years old and experiencing homelessness during this reporting period.
Total Count of People Inflowing into Homelessness this Reporting Period (Entering)	The total count of individuals experiencing homelessness who have become unhoused or have otherwise returned to homelessness over the course of this reporting period. This data set is a total of the single adults who have returned from an inactive status in the system, returned to homelessness from previous housing placement, or are newly identified as homeless. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of People Experiencing Homelessness this Reporting Period (Active)	The total count of individuals served by the Homeless Response System (HRS) with open entries in the Homeless Management Information System (HMIS) on the last day of the reporting month. This may be those served with multiple adults or a single adult, served via Emergency Shelter, Coordinated Entry, Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), Street Outreach, Transitional Housing, or services only where the individual's entered from a literal homeless situation. We anticipate that this number will rise as additional providers begin to share information in HMIS and outreach efforts increase. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: The Total Count of People Experiencing Homelessness this Reporting Period shows a significantly higher figure than the annual Point-in-Time (PIT) Count. The 2019 PIT Count of 1,111 represents a single day of those experiencing homelessness on January 22, 2019.* .
Total Count of People Outflowing from Homelessness this Reporting Period (Exiting)	The total count of individuals experiencing homelessness who are no longer "active" in the system (self-resolved, housed, "inactive"). *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of Newly Identified People Who Inflowed into Homelessness	The total count of individuals experiencing homelessness who have **newly** entered into the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting monthly. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of People Who Inflowed into Homelessness from Inactive Status	The total count of individuals experiencing homelessness who were **previously inactive** in the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. *See definition for "Total Count of People Who Outflowed Homelessness to Inactive Status". Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of People Who Inflowed into Homelessness from Housed Status	The total count of individuals experiencing homelessness who were **previously housed** and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of People Who Outflowed Homelessness to Inactive Status (Inactive)	The total count of individuals who have moved from "active" to "inactive" status during this reporting period. An individual may move from "active" to "inactive" if there are no touches to their file within the system within 90 days. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.*
Total Count of People Who Outflowed Homelessness to Housed Status (Housed)	The total count of individuals who have moved into Rapid Re-housing, Permanent Supportive Housing or other permanent housing **from homelessness** during this reporting period. *Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS. Note: This definition aligns with the Built for Zero project and reports.*
Unaccompanied Youth Homeless	The total count of **unaccompanied** (individuals is not associated with a parent/guardian) **youth experiencing homelessness** under the age of 25 during this reporting period.
Veterans Homeless	The total count of self-reported **veterans experiencing homelessness** during this reporting period, including chronic veterans.

IV.   Anchored Home Strategic Action Plan to Solve Homelessness

Below are the website locations for the Anchored Home Community Plan and upcoming events:

ANCHORED HOME	
Tool	**Website URL**
Anchored Home Community Plan, upcoming meetings and events, press releases, and other related materials	https://anchoragehomeless.org/anchored-home/
Anchored Home Strategic Action Plan to Solve Homelessness in Anchorage: 2018 - 2021	https://anchoragehomeless.org/wp-content/uploads/2018/10/Anchored-Home-1004018-FINAL-1.pdf

V.   Supporting Pillar Leads

Below are the Pillar Leads and respective organizations represented.

SUPPORTING PILLAR LEADS	
Organization	**Website URL**
Anchorage Coalition to End Homelessness	https://anchoragehomeless.org/
Municipality of Anchorage	https://www.muni.org/pages/default.aspx
Rasmuson Foundation	https://www.rasmuson.org/
United Way of Anchorage	https://www.liveunitedanc.org/

VI.   Municipality of Anchorage Metrics

Below are the website locations for more information on Municipality of Anchorage postings.

MUNICIPALITY OF ANCHORAGE	
Tool	**Website URL or Embedded Document**
Anchorage Police Department and Anchorage Municipality Camp Posting Metrics App	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=04fb4d6f4cee45629fde2eb634b1872a
Anchorage Parks & Recreation Cleaning Metrics	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=ac38f57fd41346339fa172b5da8a7ec4
Municipality of Anchorage Camp Abatement Process	MOA Camp Abatement_2019082

VII. Common Terms and Definitions

Below are common terms and definitions used throughout the Anchored Home document.

COMMON TERMS AND DEFINITIONS	
Term	**Definition**
Built for Zero	In March 2019, the Anchorage community enrolled in the Built for Zero. Built for Zero (formerly *Zero: 2016)* is a rigorous national change effort working to help a core group of committed communities solve homelessness beginning with veteran and chronic homelessness. Coordinated by Community Solutions, the national effort supports participants in developing real time data on homelessness, optimizing local housing resources, tracking progress against monthly goals, and accelerating the spread of proven strategies. Built for Zero is designed to help communities obtain a homeless population of *functional zero*. https://www.community.solutions/what-we-do/built-for-zero
Coordinated Entry	Coordinated Entry is a process designed to quickly identify, assess, refer and connect people in crisis to housing and assistance and services. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Continuum of Care (CoC)	The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of solving homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness. https://www.hudexchange.info/programs/coc/
Emergency Shelter	*Emergency shelter* is any facility, the primary purpose of which is to provide a temporary shelter for those experiencing homelessness in general or for specific populations of those experiencing homelessness. https://www.hudexchange.info/faqs/983/can-a-day-shelter-be-funded-as-an-emergency-shelter-under-esg/
Functional Zero	Based upon the Built for Zero methodology, Functional Zero is achieved when there are enough services, housing and shelter beds for all individuals in need. Emergency shelters are intended to be temporary and the goal is permanent housing.
Homeless Management Information System (HMIS)	The Homeless Management Information System (HMIS) is an information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. ACEH manages the HMIS system for Anchorage in partnership with the Alaska Coalition on Housing and Homelessness (who manages the remaining Alaskan communities) https://www.hudexchange.info/programs/hmis/
Housing Inventory Count (HIC)	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This is a point-in-time inventory of projects within the Anchorage CoC that provide beds and units dedicated to serving individuals experiencing homelessness. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/AK2012-2019HIC/AKHIC2012-2019
Homeless Response System	An effective homeless response system identifies and quickly connects people who are experiencing or are at risk of experiencing homelessness to housing assistance and other services. It aligns a community, its programs and services around one common goal – to make homelessness rare, brief and nonrecurring. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Outreach	Outreach workers connect people at risk of or experiencing homelessness to coordinated entry, emergency services, and shelter. They work with other programs in the system to connect people to stable, permanent housing. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Permanent Supportive Housing (PSH)	Permanent supportive housing is permanent housing with indefinite leasing or rental assistance paired with supportive services to assist those experiencing homelessness with a disability or families with an adult or child member with a disability achieve housing stability. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Point-in-Time (PIT) Count	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Point-in-Time (PIT) and Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/ANC2009-2018PIT/ANCPITYearbyYear
Quality By-Name List	A Quality By-Name List is a real-time list of all individuals experiencing homelessness. A Quality By-Name List is a robust set of data points supporting coordinated access and service prioritization at a household level and an understanding of homeless inflow and outflow at a systems-level. The real-time actionable data supports triage to services, system performance evaluation, and advocacy for policy change and required resources.
Rapid Re-Housing (RRH)	Rapid re-housing (RRH) emphasizes housing search and relocation services and short- and medium-term rental assistance to move individuals and families experiencing homelessness (with or without a disability) as rapidly as possible into permanent housing. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Summer Community Count	This annual Municipality of Anchorage snapshot-style count provides a data collection process of individuals experiencing homelessness who may not be accessing emergency or social services. The counting process includes a canvas of camps and streets, individuals in shelters, and other locations reported through the Municipality of Anchorage's (MOA) portal: http://www.muni.org/Departments/Mayor/Pages/MayorsHousingandHomelessness.aspx