

Anchored Home Public Scorecard

**Anchorage Coalition to End Homelessness
Homelessness Leadership Council
Municipality of Anchorage
United Way of Anchorage**

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I. Anchored Home Overview

Anchored Home: Anchorage’s Community Plan to Solve Homelessness 2018 – 2021 is the result of multi-sector community wide collaboration. Through public discussions, identified best practices, feedback gathering, analysis and a shared desire to improve the quality of life for all individuals living in the Anchorage community, the plan was finalized in October 2018. Anchored Home outlines the various efforts and initiatives, community engagement strategies and partnerships needed to work together to drive efforts to make homelessness in Anchorage rare, brief and one-time.

A. Goals & Objectives

Anchored Home identifies four key pillars and the lead responsible for convening the community for each of the pillars. These pillar leads are responsible for reporting on their progress and are accountable to the Anchorage Homelessness Leadership Council, which was convened by Mayor Ethan Berkowitz in September of 2018.

The core Anchored Home team identified five Priorities for 2019. Progress on these priorities is measured in the following document and will be shared with the Anchorage Coalition to End Homelessness (ACEH) Board, Anchorage Homelessness Leadership Council (HLC), Assembly Committee on Homelessness, the Housing, Homeless and Neighborhood Development Commission (HHAND), and other stakeholders monthly. These priorities were shared with the public, the ACEH membership and other stakeholder groups prior to finalization for feedback and input.



B. 2019 Priorities:

Anchored Home 2019 Community Priorities	
#	Priority
1	Increase community health, safety and emergency systems: increase available shelter beds and decrease unauthorized camps
2	Increase permanent housing and supports resources in the community
3	Assess and improve local capacity to prevent and divert homelessness
4	Improve data collection and support infrastructure to inform decision – making, track progress toward our goals, and monitor performance
5	Increase use of and links to existing community resources. Advocate for more resources where needed

C. Methodology

To assess progress monthly, the Anchored Home implementation team will deliver a monthly Scorecard. The Scorecard is like a set of academic report cards; these measurement tools are intended to show where strides are being made and where additional resources may be required. The Scorecard is a snapshot for the monthly reporting period.

PILOT

II. Homeless Response System Summary

A core action identified in Anchored Home is capturing the housing and supports available in Anchorage allowing for a deeper understanding of capacity and utilization across the Homeless Response System. This work requires mapping all existing available resources and identifying a method to collect on-going usage data. Eventually, this will be overlaid with demand data from the community's By-Name List allowing for better service prioritization and advocacy. ACEH is currently working with Rasmuson Foundation, the Mental Health Trust and Agnew:: Beck to develop this critical data metric. The table below outlines the data that is being targeted by the first phase of this project.

August Housing & Supports Summary				
Overnight Shelter Beds				
This is the average number of nightly shelter beds available (including temporary and emergency beds) in the monthly reporting period. This data is currently acquired by the Municipality of Anchorage through the automated "Bed Count". The Bed Count system is an automated robocall system that calls all shelters nightly to determine their daily capacity and utilization. This data source will be used for this report temporarily until all projects are using the community HMIS tool. This number will likely change as overflow shelter will increase.			*637 (See detailed box below for data by Sub-Population)	
Shelter Utilization				
This number represents the average number of shelter beds utilized nightly for the monthly reporting period. <i>Note: This data metric is provided by the Municipality of Anchorage automated "Bed Count" See Overnight Shelter Beds for more information. Once all shelter providers report in HMIS, this number will be pulled from HMIS directly.</i>			90.2%	
Rapid Re-Housing Beds				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average Rapid Re-Housing bed capacity during the monthly reporting period.			Data not available	
Rapid Re-Housing Utilization				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average Rapid Re-Housing bed utilization during the monthly reporting period.			Data not available	
Permanent Supportive Housing Beds				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds available during the monthly reporting period.			Data not available	
Permanent Supporting Housing Utilization				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds utilized within the monthly reporting period.			Data not available	
*Overnight Shelter Beds by Sub-Population				
Low-Barrier Adult Shelter	High-Barrier Adult Shelter	Youth Shelter	Family Shelter	Domestic Violence Shelter
Brother Francis Shelter (BFS)	Anchorage Gospel Rescue Mission (AGRM) Downtown Hope Center	Covenant House	Clare House McKinnel House	Abused Women's Aid in Crisis (AWAIC)
*240	*150	*60	*135	*52

Category	Description
Low-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities with as few barriers as possible for guests to allow for accessibility to services and shelter for any adult individual in need.
High-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where the guest must meet certain criteria upon check-in i.e.: sobriety, gender-specific, etc.
Youth Shelter	Overnight shelter providing warm shelter, food, water, and other necessities to homeless and runaway youth.
Family Shelter	Overnight shelter where parents and their children are provided warm shelter, food, water and other necessities and offered case management supports.
Domestic Violence Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where victims of domestic violence and their children may seek help any time they are in danger.

III. Supporting Data Summary

Anchorage enrolled in the national Built for Zero initiative in March 2019. Built for Zero (BFZ) is a methodology guiding communities towards building an accountable homeless response system. BFZ has three phases: building a quality by name list, prioritizing efforts in the community towards those most in need and expanding priorities to include all populations. The first phase outlines the work to collect and track data in a consistent, timely fashion to provide an understanding of the current landscape of the community through a quality by-name list. Built for Zero methodology works to capture the monthly inflow (number of individuals newly identified as homeless or returning to the active list), the monthly active homeless, and the monthly outflow (number of individuals permanently housed or moved to inactive) tracked through the Homeless Management Information System (HMIS) to support the Anchorage Homeless Response System.

To support transparency, the six quality by name list data points will be shared in the Scorecard while ACEH works to increase provider participation and improve data quality. The data reporting, unless otherwise noted, depicts data entered into the HMIS and is **not representative of all community data at the time of report release, as not all providers are currently entering data into HMIS**. The reporting went live for the first time in the July Scorecard and is anticipated to be enhanced and revised in the months ahead.

September Data Reporting						
Sub-Population	Inflow			Active	Outflow	
	Count of Newly Identified Individuals Who Inflowed into Homelessness	Count of Individuals Who Inflowed into Homelessness from Inactive Status	Count of Individuals Who Inflowed into Homelessness from Housed Status	Count of Individuals Actively Experiencing Homelessness	Count of Individuals Who Outflowed Homelessness to Inactive Status	Count of Individuals Who Outflowed Homelessness to Housed Status
Chronic	30	9	3	389	20	8
Veterans	14	7	2	146	16	3
Single Adults (Non-Veteran, Non-Chronic 25+)	48	51	5	1,002	137	9
All Individuals in Families	43	11	3	475	44	36
Unaccompanied Youth (Under 25)	21	7	8	236	13	11
*Deduplicated Total	155	86	20	2,208	249	61

**The Deduplicated Total is a deduplicated count of individuals experiencing homelessness as they may be served across multiple sub-populations throughout the reporting month. For example, an individual could be both a family member and a veteran. When added together, the sub-populations will not equal the Deduplicated Total for the afore mentioned reason.*

September Data Health	
Provider Participation This number reflects the percentage of Anchorage projects currently reporting into HMIS. This number reflected projects and not organizations and some organizations are partially participating in HMIS.	72%
Average Data Completeness Score for Projects Entered into HMIS This number reflects the percentage of the minimum required Universal Data Elements (UDE), reported into the Homeless Management Information System (HMIS) within the monthly reporting period by the providers who participate with HMIS. <i>Note: This definition will be adjusted in the upcoming months to align with the Built for Zero project and reports.</i>	92.71%

A. Data Reporting Definitions

ANCHORED HOME SCORECARD DATA REPORTING DEFINITIONS	
Category	Description
Chronic Homeless	This sub-population represents an individual(s) with a disabling condition who has either experienced homelessness for longer than 12 consecutive months, during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation OR experienced homelessness four or more occasions totaling 12 months over the last three years during this reporting period. This may include institution stays of <90 days.
Families Homeless	The total count of families experiencing homelessness (regardless of the age of the parent) with minor youth under age 18 during this reporting period. This number is inclusive of every individual within the household.
Single Adults Homeless (Non-Veteran, Non-Chronic)	The total count of single adults who are not veterans and not considered chronically homeless who are over 25 years old and experiencing homelessness during this reporting period.
Total Count of People Inflowing into Homelessness this Reporting Period (Entering)	The total count of individuals experiencing homelessness who have become unhoused or have otherwise returned to homelessness over the course of this reporting period. This data set is a total of the single adults who have returned from an inactive status in the system, returned to homelessness from previous housing placement, or are newly identified as homeless. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Experiencing Homelessness this Reporting Period (Active)	The total count of individuals served by the Homeless Response System (HRS) with open entries in the Homeless Management Information System (HMIS) on the last day of the reporting month. This may be those served with multiple adults or a single adult, served via Emergency Shelter, Coordinated Entry, Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), Street Outreach, Transitional Housing, or services only where the individual's entered from a literal homeless situation. We anticipate that this number will rise as additional providers begin to share information in HMIS and outreach efforts increase. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i> <i>Note: The Total Count of People Experiencing Homelessness this Reporting Period shows a significantly higher figure than the annual Point-in-Time (PIT) Count. The 2019 PIT Count of 1,111 represents a single day of those experiencing homelessness on January 22, 2019.</i>
Total Count of People Outflowing from Homelessness this Reporting Period (Exiting)	The total count of individuals experiencing homelessness who are no longer "active" in the system (self-resolved, housed, "inactive"). <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of Newly Identified People Who Inflowed into Homelessness	The total count of individuals experiencing homelessness who have newly entered into the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting monthly. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Inflowed into Homelessness from Inactive Status	The total count of individuals experiencing homelessness who were previously inactive in the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. <i>See definition for "Total Count of People Who Outflowed Homelessness to Inactive Status".</i> <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Inflowed into Homelessness from Housed Status	The total count of individuals experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Outflowed Homelessness to Inactive Status (Inactive)	The total count of individuals who have moved from "active" to "inactive" status during this reporting period. An individual may move from "active" to "inactive" if there are no touches to their file within the system within 90 days. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Outflowed Homelessness to Housed Status (Housed)	The total count of individuals who have moved into Rapid Re-housing, Permanent Supportive Housing or other permanent housing from homelessness during this reporting period. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i> <i>Note: This definition aligns with the Built for Zero project and reports.</i>
Unaccompanied Youth Homeless	The total count of unaccompanied (individuals is not associated with a parent/guardian) youth experiencing homelessness under the age of 25 during this reporting period.
Veterans Homeless	The total count of self-reported veterans experiencing homelessness during this reporting period, including chronic veterans.

IV. ANCHORED HOME SCORECARD OVERVIEW

The Anchored Home Scorecard is built to track the implementation efforts and monitor key data points identified for the 2019 Anchored Home Priorities in the effort to make homelessness a rare, brief and one-time event. The summary of all actions identified in 2018 under each Pillar are listed in [Anchored Home](#). The intention of the Scorecard is to provide transparency on progress and barriers to key stakeholders. The total priorities are summarized in one graphic with an overall level of progress and then the subsequent scorecard documents each priority in more detail.

The progress of each Priority Task is tracked by the status of the task. The task is provided with a color scheme to track its progress (i.e.: On-Track or Off-Track).

Status	Progress Tracking
Green	<ul style="list-style-type: none"> On-Track No unmitigated risks Resources available
Yellow	<ul style="list-style-type: none"> Delay in schedule Risk unknown Difficult to get back On-Track
Red	<ul style="list-style-type: none"> Lack of resources Budget constraints Dependent on pending actions of other Pillars Off-Track Unable to get back On-Track prior to deadline
White	<ul style="list-style-type: none"> Action not yet started
Blue	<ul style="list-style-type: none"> Action complete No further action required

A. Anchored Home 2019 Priorities Overall Scorecard

Below is the 2019 Priorities Overall Scorecard. Each 2019 Priority is assigned to the respective Pillar Convener.

2019 PRIORITY OVERALL SCORECARD			
#	Task	Pillar	Status
1	Increase community health, safety and emergency systems: increase available shelter beds and decrease unauthorized camps.	Public Health & Safety	Red
2	Increase <u>permanent</u> housing and supports resources in the community.	Housing & Support Systems	Yellow
3	Assess and improve local capacity to prevent and divert homelessness.	Prevention & Diversion	Red
4	Improve data collection and support infrastructure to inform decision- making, track progress toward our goals, and monitor performance.	Housing & Supporting Systems	Yellow
5	Increase use of and links to existing community resources. Advocate for more resources where needed.	Advocacy & Funding	Green

V. ANCHORED HOME SCORECARD BY 2019 PRIORITY

A. Priority 1 2019: Increase community health, safety and emergency systems: increase available temporary shelter beds and decrease unauthorized camps.

2019 SCORECARD – PRIORITY 1

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Using the Built for Zero By-Name List Scorecard, build a coordinated outreach system for all individuals experiencing homelessness in Anchorage.	4/1/2019	3/26/2019	6/1/2019		Housing & Support Systems / Public Health & Safety	Red
2	Increase cold-weather shelter capacity, as measured by the HIC and PIT counts, outreach data and CES by 150 beds. Maintain cold weather shelter beds for 2019 – 2020.	1/1/2019	1/1/2019	9/30/2019		Public Health & Safety	Red
3	* Decrease the number of unsheltered individuals by 10% through conducting legal and humane abatements of unauthorized camps, while protecting the rights of people experiencing homelessness by connecting persons camping with appropriate services and housing opportunities through PIT Count and shelter data.	5/1/2019	4/22/2019	12/31/2019		Public Health & Safety	Red
4	Create a data dashboard to share information with the public pertaining to camp abatement reporting and response in the community.	3/1/2019	5/15/2019	10/31/2019		Public Health & Safety	Yellow

Qualitative Comments:

1.1: The Built for Zero Outreach and Policy & Procedures Work Groups continue. Weekly meetings are held to coordinate outreach and policy across the geographic area with the anticipated goal in developing a Quality By-Name List, inclusive of all individuals experiencing homelessness. ACEH continues to meet with the Anchorage assigned Built for Zero Coach to ensure best practices are established in meeting the goal of the Quality By-Name List. ACEH and MOA continue to collaborate the use and enhancement planning of the GIS Mapping MOA tool in the coordinated outreach efforts to align with Built for Zero best practices. ACEH participated in a national community best practices meeting for coordinated navigation and Prevention and Diversion efforts. ACEH held meetings with church-led Emergency Cold Weather Shelter representatives to determine the resource capacity and if churches will be able to enter data collected into HMIS. ACEH is working with stakeholders to discuss and socialize the Coordinated Entry Redesign. The overall status of the task remains “red” due to the timeline being extended past the June Planned End Date, however, the Anchorage CoC is anticipating the Quality By-Name List to be implemented at the close of the 2019 calendar year.

1.2: ACEH met with church-led Emergency Cold Weather Shelter representatives to determine the coordination and capacity; work is underway to increase capacity through the addition of other churches joining to align with the weekly rotation efforts. Contracts are under in process with the MOA department and administrative channels for emergency overflow shelter review and approval of funding and operations. The MOA departments are working toward long-term availability for day and overnight shelter for the 2020 – 2021 season. The overall status of the task remains “red” as the overflow emergency shelter plan was not yet passed by the Anchorage Assembly at the end of the reporting period.

1.3: The preliminary information collected by the MOA for the 2019 Summer Community Count was reviewed during the week of September 9, 2019. Anticipated data is targeted for release October 2019. The overall status of the task remains “red” due to the change in services as a result of the FY20 State Budget cuts.

1.4: MOA resources continue to monitor and assess the camp abatement process; the reporting and coordination of social services and cleaning of park areas through weekly meetings and annual budgeting processes. The overall status of the task remains “yellow” as the dashboard is live, but enhancements will continue to support adequate information for public consumption and information.

B. Priority 2 2019: Increase permanent housing and supports resources in the community.

2019 SCORECARD – PRIORITY 2

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Embed best practices into Anchorage's housing and support system by facilitating four provider learning community forums focusing on evidence-based practices (adapting them to our diverse cultures and arctic climate).	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
2	*Increase Permanent Supportive Housing capacity as measured by the monthly Anchored Home data report count by 50 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
3	*Increase Rapid Re-Housing capacity as measured by the monthly Anchored Home data report by 100 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	

Qualitative Comments:

2.1: ACEH participated in a National COP specific to CoC Governance and collaborated with other communities to learn and implement best practices identified into Anchorage's HRS with the focus on learning how other communities are embedding the best practices into their area's work and establishing Communities of Practice within their own communities. ACEH resources participated in a national webinar on increasing efficiency in the Homeless Response System through the development of local partnerships with private and public entities to increase connections to employment and education opportunities; ACEH is working to understand how to bring the learnings to providers and partners within the community to implement into the Anchorage Homeless Response System. ACEH participated in the September 20, 2019 'Crisis Now Model' meeting to explore how individuals in experiencing mental health crisis and the homeless populations overlap. Providers and partners attended a Section 8 Voucher seminar, facilitated by Rasmuson Foundation, HUD and Alaska Housing Finance Corporation to increase the usage and efficiency of vouchers within the community; attendees included housing developers and providers within the geographic area such as Cook Inlet Housing Authority, Covenant House Alaska, NeighborWorks Alaska, Division of Behavioral Health, Alaska Health Department, Choices, and Alaska Community Mental Health Services; conversations focused upon the gaps identified within the system and the need for coordinated outreach and navigation services for individuals prior to housing with the current established funding streams in place. The overall status remains "green" with continued efforts to collect and gather best practices across communities. This area remains on-track as it has exceeded the goal.

2.2: A site visit to Reno, NV by partners and providers took place during the week of September 9, 2019 to explore single-site Supportive Housing projects and to bring back the learnings to the Anchorage Homeless Response System. ACEH continued in support of Volunteer of America's Supportive Housing program, including CoC NOFA support with identified potential to expand bed counts in the near future. ACEH partnered with Supportive Housing providers within the geographic area to improve CoC Project and Collaborative Applications to potentially increase funding for Supportive Housing projects in Alaska, including analyzing data to demonstrate the increasing community need. In partnership with AHFC, ACEH finalized the "Move On" strategy to prioritize individuals leaving CoC-funded beds for Section 8 Voucher beds in the geographic area. In partnership with ACEH, AHFC is working to expand the AHFC preferences to include homeless / at risk of homelessness preferences for beds. United Way of Anchorage reported RurAL CAP has added a Housing Coordinator and Pay for Success Case Manager, in addition to a temporary part-time administrator to their team. United Way of Anchorage presented to the Therapeutic Courts for possible client identification for Pay for Success-eligible individuals. The overall status remains "yellow" as the data collection methodology is still in development.

2.3: Agnew::Beck continues the mapping work to identify available resources across the Anchorage CoC geographic area to correlate with the housing need. ACEH completed the 2019 NOFA, which included an increase of 46 Rapid Re-Housing beds in the geographic area as reported between the 2018 and 2019 Housing Inventory Count. United Way of Anchorage reports that due to case management constraints within the geographic area, progress is not increasing in placement although resources to continue housing placement (Catholic Social Services, Salvation Army, RurAL CAP) remain in place. The overall status remains "yellow" as the data collection methodology is still in development.

*Rapid Re-Housing and Permanent Supportive Housing inventory is measured by the bed capacity determined by the project according to their grant agreements.

C. Priority 3 2019: Assess and improve local capacity to prevent and divert homelessness.

2019 SCORECARD – PRIORITY 3

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Stand up a pilot with an identified target population to align existing prevention and diversion services, including existing programs which foster independence to divert the target population from entering homelessness or prevent a return to homelessness to determine the needed capacity increase services to a broader client base.	10/15/2019	TBD	12/31/2019		Prevention & Diversion	

Qualitative Comments:

3.1: United Way of Anchorage reports the demographer has initiated the compilation of comprehensive information on housing availability and affordability; information on homeowners, renters, and income in relation to housing costs will be analyzed and assessed in addition to housing development costs, occupancy rates segmented by rental prices, the availability of assisted living units for seniors and other, and other related topics. Rasmuson Foundation anticipates a proposal from United Way of Anchorage for presentation to funders as an established pilot for a one-to-two-year span. The overall status remains "white" as the pilot has not yet launched.

PILOT

D. Priority 4 2019: Improve data collection and support infrastructure to inform decision-making, track progress toward our goals, and monitor performance.

2019 SCORECARD – PRIORITY 4

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Create and maintain a comprehensive map of Anchorage Housing and Supports Services and use data to determine community gaps to inform HUD CoC funding priorities and advocacy efforts.	8/1/2019	8/1/2019	12/31/2019		Housing & Support Systems	
2	Using HMIS, connect all individuals that experience homelessness in Anchorage to a Coordinated Entry System, through a By-Name List, that matches housing paired with appropriate supports for vulnerable individuals.	4/1/2019	3/26/2019	9/30/2019		Housing & Support Systems	
3	Empower diverse voices of those with lived experience, through a Board seat for a member of both the Homeless Resource Advisory Council and Youth Task Force, into the ACEH Board.	1/1/2019	1/1/2019	9/13/2019		Housing & Support Systems	
4	Using the AKHMIS governance structure, jointly establish and begin implementation of a comprehensive AKHMIS Strategic Plan that represents the diverse needs of people who are experiencing homelessness.	1/1/2019	1/1/2019	2/3/2020		Housing & Support Systems	

Qualitative Comments:

4.1: ACEH formed the 2019 Rank & Review Committee to evaluate the CoC funded programs and on-going CoC priorities. ACEH continued work and efforts with Agnew::Beck to complete the Housing & Supports Assessment in the Anchorage CoC geographic area; the anticipated draft to be completed in October 2019. ACEH shared information of programs available in the Anchorage geographic area with those experiencing homelessness through the HUD CoC NOFA. ACEH partnered with the Anchorage Assembly to examine the results of the Anchorage Housing & Supports mapping completed in Q2 and Q3 2019 with the potential to develop into a resource for individuals with lived experience and providers. The September 26, 2019 Section 8 Voucher training provided clarity in understanding the various types of AHFC and 8 11 housing so that the geographic area may have shared language regarding these programs and how to access them. The overall status remains “green” as it began on schedule and is in the preliminary stages of assessment.

4.2: ACEH provided a high-level overview of the Coordinated Entry Revision to Rasmuson Foundation partners in addition to partners such as Agnew::Beck to collect feedback. ACEH facilitated the application of A Way Home America: Grand Challenge to provide supports in creating a youth Quality By-Name List (similar to the Built for Zero initiative efforts) and to identify the most vulnerable sub-populations amongst the youth. ACEH met with the CT CoC “Navigation” Lead to identify best practices around Coordinated Entry, phased assessments, and navigation services for youth. ACEH met with ICA September 10, 2019 to discuss how the current HMIS software may support more efficient mobile data collection for outreach coordination. ACEH held a meeting September 20, 2019 to discuss with family providers in strategizing a plan to ensure all families entering the Homeless Response System are able to connect to Coordinated Entry at the point of entry into homelessness. The overall status remains “yellow” as the Quality By-Name List for Anchorage has not yet reached the final stages and is not anticipated to meet its Planned End Date. The Anchorage Quality By-Name List is anticipated to be implemented by the close of the 2019 calendar year.

4.3: ACEH and ACEH Board Members facilitated and participated in the Homeless Resource Advisory Council First Thursday Meeting held September 5, 2019. ACEH staff met with a Homeless Resource Advisory Council member for the opportunity to participate and interview in a local newspaper article. ACEH convened and facilitated a group of youth with lived experience to apply for the A Way Home America: Grand Challenge opportunity as referenced in section 4.2, inclusive of an informational video and national interview participation. ACEH convened the Rank & Review Committee, inclusive of individuals with lived experience to participate on the decision-making body for how CoC funds are used and to evaluate project applications. The overall status remains “green” as ACEH regularly looks for ways to integrate and elevate the voices of individuals with lived experience in the community.

4.4: Work is in progress in the Built for Zero work groups to draft and implement the Anchorage geographic area Data Quality Control Standards document. ACEH continues to work and facilitate conversations to complete the AKHMIS Strategic Plan and AKHMIS Governance Charter. The AKHMIS meetings began September 19, 2019. ACEH, MOA and providers participated in an HMIS software demo on September 25, 2019. The overall status remains “green” as coordinated efforts are underway in Alaska on the AKHMIS Strategic Plan.

E. **Priority 5 2019:** Increase use of and links to existing community resources. Advocate for more resources where needed.

2019 SCORECARD – PRIORITY 5

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Establish the Homelessness Leadership Council to create a sustainable cross-sector Anchorage organization, engaging faith, policy and business leaders, to monitor implementation of Anchored Home.	1/1/2019	1/1/2019	4/1/2019	1/17/2019	Advocacy & Funding	
2	Identify and engage diverse cross-sector leadership including funders, policy and faith leaders to drive expanded engagement, demonstrated by the establishment of a Funder's Collaborative and increased membership in the ACEH.	1/17/2019	1/17/2019	12/31/2019		Advocacy & Funding	
3	Establish a comprehensive communications plan for Anchored Home focusing using data, common language and the voices of those with lived experience to provide first-hand narratives, communicate about progress and address concerns on crime, substance misuse and addiction, and homelessness.	1/1/2019	4/15/2019	7/18/2019		Advocacy & Funding	
4	Secure sustainable resource funding through local, state and federal funding advocacy efforts for RRH and PSH projects and Anchored Home supports for analytical and coordination tools.	1/1/2019	1/1/2019	12/31/2019		Advocacy & Funding	
5	In collaboration with AKCH2, develop a statewide proactive and reactive advocacy plan for local and statewide political impacts to homeless services and individuals with lived experience.	7/1/2019	3/21/2019	12/31/2019		Advocacy & Funding	

Qualitative Comments:

5.1: Task complete.

5.2: A public announcement was made September 25, 2019 with a three (3) – five (5) year commitment, totaling in \$40 million dollars of investment through the generosity of: Providence Health & Services, Rasmuson Foundation, Weidner Apartment Homes, and Premera Blue Cross Blue Shield. Some of the investment is already funded through various programs or projects throughout the community. The plan for distribution and prioritization of funds remains in discussion and planning. This task remains “green” as work is on track to complete by the end of 2019.

5.3: Revisions and discussion to the drafted communications plan are underway between Rasmuson Foundation and ACEH. This task remains “red” as the comprehensive communications plan was anticipated to be complete mid-July and is past the planned end date at time of reporting.

5.4: A public announcement was made September 25, 2019 with a three (3) – five (5) year commitment, totaling in \$40 million dollars of investment through the generosity of: Providence Health & Services, Rasmuson Foundation, Weidner Apartment Homes, and Premera Blue Cross Blue Shield. Some of the investment is already funded through various programs or projects throughout the community. The plan for distribution and prioritization of funds remains in discussion and planning. The status of this task has moved from “yellow” to “green” as a result of the announcement.

5.5: In partnership with the Alaska Coalition on Housing and Homeless (AKCH2), RurAL CAP, and Association of Alaska Housing Authorities (AAHA), ACEH stood up a work group to support advocacy calls statewide; the Advocacy work group met September 12, 2019. ACEH created a stakeholder inventory of local and state representatives and legislature. ACEH has established themes and general messaging for statewide advocacy efforts. ACEH initiated planning for the Advocacy Education day in Juneau, anticipated for February 2020. This task remains at a “yellow” status as advocacy efforts are in the early development stages.

VI. Anchored Home Strategic Action Plan to Solve Homelessness

Below are the website locations for the Anchored Home Community Plan and upcoming events:

ANCHORED HOME	
Tool	Website URL
Anchored Home Community Plan, upcoming meetings and events, press releases, and other related materials	https://anchoragehomeless.org/anchored-home/
Anchored Home Strategic Action Plan to Solve Homelessness in Anchorage: 2018 - 2021	https://anchoragehomeless.org/wp-content/uploads/2018/10/Anchored-Home-1004018-FINAL-1.pdf

VII. Supporting Pillar Leads

Below are the Pillar Leads and respective organizations represented.

SUPPORTING PILLAR LEADS	
Organization	Website URL
Anchorage Coalition to End Homelessness	https://anchoragehomeless.org/
Municipality of Anchorage	https://www.muni.org/pages/default.aspx
Rasmuson Foundation	https://www.rasmuson.org/
United Way of Anchorage	https://www.liveunitedanc.org/

VIII. Municipality of Anchorage Metrics

Below are the website locations for more information on Municipality of Anchorage postings.

MUNICIPALITY OF ANCHORAGE	
Tool	Website URL or Embedded Document
Anchorage Police Department and Anchorage Municipality Camp Posting Metrics App	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=04fb4d6f4cee45629fde2eb634b1872a
Anchorage Parks & Recreation Cleaning Metrics	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=ac38f57fd41346339fa172b5da8a7ec4
Municipality of Anchorage Camp Abatement Process	 MOA Camp Abatement_2019082

IX. Common Terms and Definitions

Below are common terms and definitions used throughout the Anchored Home document.

COMMON TERMS AND DEFINITIONS	
Term	Explanation
Built for Zero	In March 2019, the Anchorage community enrolled in the Built for Zero. Built for Zero (formerly <i>Zero: 2016</i>) is a rigorous national change effort working to help a core group of committed communities solve homelessness beginning with veteran and chronic homelessness. Coordinated by Community Solutions, the national effort supports participants in developing real time data on homelessness, optimizing local housing resources, tracking progress against monthly goals, and accelerating the spread of proven strategies. Built for Zero is designed to help communities obtain a homeless population of <i>functional zero</i> . https://www.community.solutions/what-we-do/built-for-zero
Coordinated Entry	Coordinated Entry is a process designed to quickly identify, assess, refer and connect people in crisis to housing and assistance and services. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Continuum of Care (CoC)	The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of solving homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness. https://www.hudexchange.info/programs/coc/
Emergency Shelter	<i>Emergency shelter</i> is any facility, the primary purpose of which is to provide a temporary shelter for those experiencing homelessness in general or for specific populations of those experiencing homelessness. https://www.hudexchange.info/faqs/983/can-a-day-shelter-be-funded-as-an-emergency-shelter-under-esg/
Functional Zero	Based upon the Built for Zero methodology, Functional Zero is achieved when there are enough services, housing and shelter beds for all individuals in need. Emergency shelters are intended to be temporary and the goal is permanent housing.
Homeless Management Information System (HMIS)	The Homeless Management Information System (HMIS) is an information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. ACEH manages the HMIS system for Anchorage in partnership with the Alaska Coalition on Housing and Homelessness (who manages the remaining Alaskan communities) https://www.hudexchange.info/programs/hmis/
Housing Inventory Count (HIC)	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This is a point-in-time inventory of projects within the Anchorage CoC that provide beds and units dedicated to serving individuals experiencing homelessness. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/AK2012-2019HIC/AKHIC2012-2019
Homeless Response System	An effective homeless response system identifies and quickly connects people who are experiencing or are at risk of experiencing homelessness to housing assistance and other services. It aligns a community, its programs and services around one common goal – to make homelessness rare, brief and nonrecurring. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Outreach	Outreach workers connect people at risk of or experiencing homelessness to coordinated entry, emergency services, and shelter. They work with other programs in the system to connect people to stable, permanent housing. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Permanent Supportive Housing (PSH)	Permanent supportive housing is permanent housing with indefinite leasing or rental assistance paired with supportive services to assist those experiencing homelessness with a disability or families with an adult or child member with a disability achieve housing stability. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Point-in-Time (PIT) Count	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Point-in-Time (PIT) and Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/ANC2009-2018PIT/ANCPITYearbyYear

<p>Quality By-Name List</p>	<p>A Quality By-Name List is a real-time list of all individuals experiencing homelessness. A Quality By-Name List is a robust set of data points supporting coordinated access and service prioritization at a household level and an understanding of homeless inflow and outflow at a systems-level. The real-time actionable data supports triage to services, system performance evaluation, and advocacy for policy change and required resources.</p>
<p>Rapid Re-Housing (RRH)</p>	<p>Rapid re-housing (RRH) emphasizes housing search and relocation services and short- and medium-term rental assistance to move individuals and families experiencing homelessness (with or without a disability) as rapidly as possible into permanent housing. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/</p>
<p>Summer Community Count</p>	<p>This annual Municipality of Anchorage snapshot-style count provides a data collection process of individuals experiencing homelessness who may not be accessing emergency or social services. The counting process includes a canvas of camps and streets, individuals in shelters, and other locations reported through the Municipality of Anchorage's (MOA) portal: http://www.muni.org/Departments/Mayor/Pages/MayorsHousingandHomelessness.aspx</p>

PILOT