

Anchored Home Public Scorecard

**Anchorage Coalition to End Homelessness
Homelessness Leadership Council
Municipality of Anchorage
United Way of Anchorage**

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I. Anchored Home Overview

Anchored Home: Anchorage’s Community Plan to Solve Homelessness 2018 – 2021 is the result of multi-sector community wide collaboration. Through public discussions, identified best practices, feedback gathering, analysis and a shared desire to improve the quality of life for all individuals living in the Anchorage community, the plan was finalized in October 2018. Anchored Home outlines the various efforts and initiatives, community engagement strategies and partnerships needed to work together to drive efforts to make homelessness in Anchorage rare, brief and one-time.

A. Goals & Objectives

Anchored Home identifies four key pillars and the lead responsible for convening the community for each of the pillars. These pillar leads are responsible for reporting on their progress and are accountable to the Anchorage Homelessness Leadership Council, which was convened by Mayor Ethan Berkowitz in September of 2018.

The core Anchored Home team identified five Priorities for 2019. Progress on these priorities is measured in the following document and will be shared with the Anchorage Coalition to End Homelessness (ACEH) Board, Anchorage Homelessness Leadership Council (HLC), Assembly Committee on Homelessness, the Housing, Homeless and Neighborhood Development Commission (HHAND), and other stakeholders monthly. These priorities were shared with the public, the ACEH membership and other stakeholder groups prior to finalization for feedback and input.



B. 2019 Priorities:

Anchored Home 2019 Community Priorities	
#	Priority
1	Increase community health, safety and emergency systems: increase available shelter beds and decrease unauthorized camps
2	Increase permanent housing and supports resources in the community
3	Assess and improve local capacity to prevent and divert homelessness
4	Improve data collection and support infrastructure to inform decision – making, track progress toward our goals, and monitor performance
5	Increase use of and links to existing community resources. Advocate for more resources where needed

C. Methodology

To assess progress monthly, the Anchored Home implementation team will deliver a monthly Scorecard. The Scorecard is like a set of academic report cards; these measurement tools are intended to show where strides are being made and where additional resources may be required. The Scorecard is a snapshot for the monthly reporting period.

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II. Homeless Response System Summary

A core action identified in Anchored Home is capturing the housing and supports available in Anchorage allowing for a deeper understanding of capacity and utilization across the Homeless Response System. This work requires mapping all existing available resources and identifying a method to collect on-going usage data. Eventually, this will be overlaid with demand data from the community's By-Name List allowing for better service prioritization and advocacy. ACEH is currently working with Rasmuson Foundation, the Mental Health Trust and Agnew:: Beck to develop this critical data metric. The table below outlines the data that is being targeted by the first phase of this project.

December Housing & Supports Summary				
Overnight Shelter Beds				
This is the average number of nightly shelter beds available (including temporary and emergency beds) in the monthly reporting period. This data is currently acquired by the Municipality of Anchorage through the automated "Bed Count". The Bed Count system is an automated robocall system that calls all shelters nightly to determine their daily capacity and utilization. This data source will be used for this report temporarily until all projects are using the community HMIS tool. This number will likely change as overflow shelter will increase.			*823 (See detailed box below for data by Sub-Population)	
Shelter Utilization				
This number represents the average number of shelter beds utilized nightly for the monthly reporting period. <i>Note: This data metric is provided by the Municipality of Anchorage automated "Bed Count" See Overnight Shelter Beds for more information. Once all shelter providers report in HMIS, this number will be pulled from HMIS directly.</i>			83.6%	
Rapid Re-Housing Beds				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average Rapid Re-Housing bed capacity during the monthly reporting period.			Data not available	
Rapid Re-Housing Utilization				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average Rapid Re-Housing bed utilization during the monthly reporting period.			Data not available	
Permanent Supportive Housing Beds				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds available during the monthly reporting period.			Data not available	
Permanent Supporting Housing Utilization				
Methodology for collecting and reporting upon this metric is under development. Anticipated data collection methodology will account for the average number of Permanent Supportive Housing beds utilized within the monthly reporting period.			Data not available	
*Overnight Shelter Beds by Sub-Population				
Low-Barrier Adult Shelter	High-Barrier Adult Shelter	Youth Shelter	Family Shelter	Domestic Violence Shelter
Brother Francis Shelter (BFS)	Anchorage Gospel Rescue Mission (AGRM)	Covenant House	Clare House	Abused Women's Aid in Crisis (AWAIC)
***Beans Café (Emergency Cold Weather Shelter)	Downtown Hope Center		McKinzel House	
			**Family Emergency Cold Weather Shelter (10 participating churches)	
*406	*150	*60	*155	*52

**Family Emergency Cold Weather Shelter participating churches began reporting the families served on October 30, 2019.

***Beans Café Emergency Cold Weather Shelter began reporting individuals served (an additional 166 available beds) on November 14, 2019 (opened November 11, 2019).

Category	Description
Low-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities with as few barriers as possible for guests to allow for accessibility to services and shelter for any adult individual in need.
High-Barrier Adult Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where the guest must meet certain criteria upon check-in i.e.: sobriety, gender-specific, etc.
Youth Shelter	Overnight shelter providing warm shelter, food, water, and other necessities to homeless and runaway youth.
Family Shelter	Overnight shelter where parents and their children are provided warm shelter, food, water and other necessities and offered case management supports.
Domestic Violence Shelter	Overnight shelter providing warm shelter, food, water, and other necessities where victims of domestic violence and their children may seek help any time they are in danger.

III. Supporting Data Summary

Anchorage enrolled in the national Built for Zero initiative in March 2019. Built for Zero (BFZ) is a methodology guiding communities towards building an accountable homeless response system. BFZ has three phases: building a quality by name list, prioritizing efforts in the community towards those most in need and expanding priorities to include all populations. The first phase outlines the work to collect and track data in a consistent, timely fashion to provide an understanding of the current landscape of the community through a quality by-name list. Built for Zero methodology works to capture the monthly inflow (number of individuals newly identified as homeless or returning to the active list), the monthly active homeless, and the monthly outflow (number of individuals permanently housed or moved to inactive) tracked through the Homeless Management Information System (HMIS) to support the Anchorage Homeless Response System.

To support transparency, the six quality by name list data points will be shared in the Scorecard while ACEH works to increase provider participation and improve data quality. The data reporting, unless otherwise noted, depicts data entered into the HMIS and is **not representative of all community data at the time of report release, as not all providers are currently entering data into HMIS**. The reporting went live for the first time in the July Scorecard and is anticipated to be enhanced and revised in the months ahead.

December Data Reporting						
Sub-Population	Inflow			Active	Outflow	
	Count of Newly Identified Individuals Who Inflowed into Homelessness	Count of Individuals Who Inflowed into Homelessness from Inactive Status	Count of Individuals Who Inflowed into Homelessness from Housed Status	Count of Individuals Actively Experiencing Homelessness	Count of Individuals Who Outflowed Homelessness to Inactive Status	Count of Individuals Who Outflowed Homelessness to Housed Status
Chronic	36	22	5	414	17	17
Veterans	19	19	3	139	10	10
Single Adults (Non-Veteran, Non-Chronic 25+)	105	106	5	1,316	74	10
All Individuals in Families	57	13	14	441	31	30
Unaccompanied Youth (Under 25)	21	6	8	252	30	3
*Deduplicated Total	268	173	26	2,625	165	62

**The Deduplicated Total is a deduplicated count of individuals experiencing homelessness as they may be served across multiple sub-populations throughout the reporting month. For example, an individual could be both a family member and a veteran. When added together, the sub-populations will not equal the Deduplicated Total for the afore mentioned reason. It is possible that the deduplicated total will be larger than the sum of all sub-populations as not all sub-populations are represented within the table above.*

December Data Health	
Provider Participation This number reflects the percentage of Anchorage projects currently reporting into HMIS. This number reflected projects and not organizations and some organizations are partially participating in HMIS.	74%
Average Data Completeness Score for Projects Entered into HMIS This number reflects the percentage of the minimum required Universal Data Elements (UDE), reported into the Homeless Management Information System (HMIS) within the monthly reporting period by the providers who participate with HMIS. <i>Note: This definition will be adjusted in the upcoming months to align with the Built for Zero project and reports.</i>	93.41%

A. Data Reporting Definitions

ANCHORED HOME SCORECARD DATA REPORTING DEFINITIONS	
Category	Description
Chronic Homeless	This sub-population represents an individual(s) with a disabling condition who has either experienced homelessness for longer than 12 consecutive months, during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation OR experienced homelessness four or more occasions totaling 12 months over the last three years during this reporting period. This may include institution stays of <90 days.
Families Homeless	The total count of families experiencing homelessness (regardless of the age of the parent) with minor youth under age 18 during this reporting period. This number is inclusive of every individual within the household.
Single Adults Homeless (Non-Veteran, Non-Chronic)	The total count of single adults who are not veterans and not considered chronically homeless who are over 25 years old and experiencing homelessness during this reporting period.
Total Count of People Inflowing into Homelessness this Reporting Period (Entering)	The total count of individuals experiencing homelessness who have become unhoused or have otherwise returned to homelessness over the course of this reporting period. This data set is a total of the single adults who have returned from an inactive status in the system, returned to homelessness from previous housing placement, or are newly identified as homeless. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Experiencing Homelessness this Reporting Period (Active)	The total count of individuals served by the Homeless Response System (HRS) with open entries in the Homeless Management Information System (HMIS) on the last day of the reporting month. This may be those served with multiple adults or a single adult, served via Emergency Shelter, Coordinated Entry, Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), Street Outreach, Transitional Housing, or services only where the individual's entered from a literal homeless situation. We anticipate that this number will rise as additional providers begin to share information in HMIS and outreach efforts increase. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i> <i>Note: The Total Count of People Experiencing Homelessness this Reporting Period shows a significantly higher figure than the annual Point-in-Time (PIT) Count. The 2019 PIT Count of 1,111 represents a single day of those experiencing homelessness on January 22, 2019.</i>
Total Count of People Outflowing from Homelessness this Reporting Period (Exiting)	The total count of individuals experiencing homelessness who are no longer "active" in the system (self-resolved, housed, "inactive"). <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of Newly Identified People Who Inflowed into Homelessness	The total count of individuals experiencing homelessness who have newly entered into the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting monthly. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Inflowed into Homelessness from Inactive Status	The total count of individuals experiencing homelessness who were previously inactive in the system and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. <i>See definition for "Total Count of People Who Outflowed Homelessness to Inactive Status".</i> <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Inflowed into Homelessness from Housed Status	The total count of individuals experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Outflowed Homelessness to Inactive Status (Inactive)	The total count of individuals who have moved from "active" to "inactive" status during this reporting period. An individual may move from "active" to "inactive" if there are no touches to their file within the system within 90 days. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i>
Total Count of People Who Outflowed Homelessness to Housed Status (Housed)	The total count of individuals who have moved into Rapid Re-housing, Permanent Supportive Housing or other permanent housing from homelessness during this reporting period. <i>Disclaimer: Currently, this metric does not account for individuals served by agencies who do not share data with HMIS.</i> <i>Note: This definition aligns with the Built for Zero project and reports.</i>
Unaccompanied Youth Homeless	The total count of unaccompanied (individuals is not associated with a parent/guardian) youth experiencing homelessness under the age of 25 during this reporting period.
Veterans Homeless	The total count of self-reported veterans experiencing homelessness during this reporting period, including chronic veterans.

IV. ANCHORED HOME SCORECARD OVERVIEW

The Anchored Home Scorecard is built to track the implementation efforts and monitor key data points identified for the 2019 Anchored Home Priorities in the effort to make homelessness a rare, brief and one-time event. The summary of all actions identified in 2018 under each Pillar are listed in [Anchored Home](#). The intention of the Scorecard is to provide transparency on progress and barriers to key stakeholders. The total priorities are summarized in one graphic with an overall level of progress and then the subsequent scorecard documents each priority in more detail.

The progress of each Priority Task is tracked by the status of the task. The task is provided with a color scheme to track its progress (i.e.: On-Track or Off-Track).

Status	Progress Tracking
Green	<ul style="list-style-type: none"> On-Track No unmitigated risks Resources available
Yellow	<ul style="list-style-type: none"> Delay in schedule Risk unknown Difficult to get back On-Track
Red	<ul style="list-style-type: none"> Lack of resources Budget constraints Dependent on pending actions of other Pillars Off-Track Unable to get back On-Track prior to deadline
White	<ul style="list-style-type: none"> Action not yet started
Blue	<ul style="list-style-type: none"> Action complete No further action required

A. Anchored Home 2019 Priorities Overall Scorecard

Below is the 2019 Priorities Overall Scorecard. Each 2019 Priority is assigned to the respective Pillar Convener.

2019 PRIORITY OVERALL SCORECARD			
#	Task	Pillar	Status
1	Increase community health, safety and emergency systems: increase available shelter beds and decrease unauthorized camps.	Public Health & Safety	Red
2	Increase <u>permanent</u> housing and supports resources in the community.	Housing & Support Systems	Yellow
3	Assess and improve local capacity to prevent and divert homelessness.	Prevention & Diversion	Red
4	Improve data collection and support infrastructure to inform decision- making, track progress toward our goals, and monitor performance.	Housing & Supporting Systems	Yellow
5	Increase use of and links to existing community resources. Advocate for more resources where needed.	Advocacy & Funding	Yellow

V. ANCHORED HOME SCORECARD BY 2019 PRIORITY

A. Priority 1 2019: Increase community health, safety and emergency systems: increase available temporary shelter beds and decrease unauthorized camps.

2019 SCORECARD – PRIORITY 1

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Using the Built for Zero By-Name List Scorecard, build a coordinated outreach system for all individuals experiencing homelessness in Anchorage.	4/1/2019	3/26/2019	6/1/2019		Housing & Support Systems / Public Health & Safety	Red
2	Increase cold-weather shelter capacity, as measured by the HIC and PIT counts, outreach data and CES by 150 beds. Maintain cold weather shelter beds for 2019 – 2020.	1/1/2019	1/1/2019	9/30/2019		Public Health & Safety	Green
3	* Decrease the number of unsheltered individuals by 10% through conducting legal and humane abatements of unauthorized camps, while protecting the rights of people experiencing homelessness by connecting persons camping with appropriate services and housing opportunities through PIT Count and shelter data.	5/1/2019	4/22/2019	12/31/2019		Public Health & Safety	Red
4	Create a data dashboard to share information with the public pertaining to camp abatement reporting and response in the community.	3/1/2019	5/15/2019	10/31/2019		Public Health & Safety	Yellow

Qualitative Comments:

1.1: The Outreach Community of Practice Meeting (first meeting took place 12/19/2019) will implement and review the Built for Zero Policies which aim to ensure all individuals experiencing unsheltered homelessness are reflected within Quality By-Name List and implemented at a procedural level. Socialization with major funders regarding the collaboration and information sharing continues, additional partners will be brought into the conversations in early 2020. The Shelter Community of Practice met 12/11/2019 and reviewed the incorporated “best practices” of the work that is currently in progress throughout the Anchorage community; the group also worked to identify underserved populations to increase shelter capacity with conversation around the need for day shelter to help decrease panhandling and target services to individuals not currently utilizing the Beans / Brother Francis Shelter campus (in addition to those that remain on campus but do not engage with services). The Anchorage Coalition to End Homelessness met with Supportive Services for Veterans and Families (SSVF) on 12/16/2019 to discuss the implementation of the new Grant & Per Diem Program which is anticipated to enhance the case management program. Status of the task remains “red” due to the timeline being extended past June, however, efforts are on-track to complete this task by the beginning of 2020.

1.2: A survey to identify underserved populations for funding recommendations for stop-gap funding for the 2019-2020 winter was delivered to shelter providers in December 2019. The first draft of the Day Shelter / Engagement Center was developed, and project planning continues to move forward; there is municipal support and interest following the initial philanthropic funded operations. The Rasmuson Foundation continues to facilitate discussions in efforts to reach agreements for a Day Shelter / Engagement Center (Midtown area); collaboration with providers within the community continues to draw in the best practices and strengths from operational organizations. Status of the task remains “green” as the Anchorage Assembly and Municipality of Anchorage passed to increase shelter beds by 150 for the 2020 calendar year.

1.3: The Anchorage Coalition to End Homelessness met with the Municipality of Anchorage and United Way of Anchorage to finalize the Point in Time (PIT) planning and training logistics. The 2020 PIT Count will take place the evening of January 28, 2020. Status of the task remains “red” due to the change in services as a result of the FY20 State Budget cuts.

1.4: Status of the task remains “yellow” as the dashboard is live, but enhancements will continue for public consumption.

B. Priority 2 2019: Increase permanent housing and supports resources in the community.

2019 SCORECARD – PRIORITY 2

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Embed best practices into Anchorage’s housing and support system by facilitating four provider learning community forums focusing on evidence-based practices (adapting them to our diverse cultures and arctic climate).	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
2	*Increase Permanent Supportive Housing capacity as measured by the monthly Anchored Home data report count by 50 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	
3	*Increase Rapid Re-Housing capacity as measured by the monthly Anchored Home data report by 100 beds.	1/1/2019	1/1/2019	12/31/2019		Housing & Support Systems	

Qualitative Comments:

2.1: The Outreach Community of Practice Meeting (first meeting took place 12/19/2019) will implement and review the Built for Zero Policies which aim to ensure all individuals experiencing unsheltered homelessness are reflected within Quality By-Name List and implemented at a procedural level; this meeting space will provide a platform to share best practices amongst outreach providers. The Anchorage Coalition to End Homelessness met with Supportive Services for Veterans and Families (SSVF) on 12/16/2019 to discuss the implementation of the new Grant & Per Diem Program which is anticipated to increase access to transition housing for veterans. ACEH established and scheduled the first Housing Community of Practice for providers. Status of the task remains “green” with continued efforts to best understand practices within other communities. This area remains on track as it has already exceeded the goal.

2.2: United Way of Anchorage reports progress in finalizing agreements with partners for the next eligibility data-pull for outreach and services. United Way of Anchorage continues discussion with new providers to contribute new units for Permanent Supportive Housing (with focus especially upon the re-entry population). The Rasmuson Foundation continues to lead efforts and discussions in order to increase Permanent Supportive Housing capacity in the Anchorage community. Funding efforts led by the Rasmuson Foundation continue in efforts to meet the Home for Good (Pay for Success project) deadline funding target. United Way of Anchorage will host a “landlord mixer” with anticipated date in January 2020 with the intent to secure additional landlords for the Home for Good project. Status of the task remains “red” as there is no identified action for 2019 implementation.

2.3: Status of the task remains “red” as there is no identified action for 2019 implementation.

*Rapid Re-Housing and Permanent Supportive Housing inventory is measured by the bed capacity determined by the project according to their grant agreements.

C. Priority 3 2019: Assess and improve local capacity to prevent and divert homelessness.

2019 SCORECARD – PRIORITY 3							
#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Stand up a pilot with an identified target population to align existing prevention and diversion services, including existing programs which foster independence to divert the target population from entering homelessness or prevent a return to homelessness to determine the needed capacity increase services to a broader client base.	10/15/2019	TBD	12/31/2019		Prevention & Diversion	
Qualitative Comments: <i>3.1: The Anchorage Coalition to End Homelessness participated in a “Train the Trainer” course in November 2019 with focus upon Rapid Re-Housing, which is an emerging best practice to bring and be used in prevention and diversion within the community. The Anchorage Coalition to End Homelessness met with Supportive Services for Veterans and Families (SSVF) on 12/16/2019 to discuss the implementation of the new Grant & Per Diem Program which is anticipated to enhance the case management program. Catholic Social Services announced new Rapid Re-Housing funding on 11/22/2019 for families and anticipate housing 60 additional families a year for the next five years. Nine Star Education & Employment Services was awarded a Providence grant for Prevention & Diversion, specifically for the purpose of job readiness services and employment opportunities to under/unemployed Alaskans before entering homelessness. Status of the task remains “red” as a pilot has not yet been identified at time of reporting.</i>							

PILOT

D. Priority 4 2019: Improve data collection and support infrastructure to inform decision-making, track progress toward our goals, and monitor performance.

2019 SCORECARD – PRIORITY 4

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Create and maintain a comprehensive map of Anchorage Housing and Supports Services and use data to determine community gaps to inform HUD CoC funding priorities and advocacy efforts.	8/1/2019	8/1/2019	12/31/2019		Housing & Support Systems	Green
2	Using HMIS, connect all individuals that experience homelessness in Anchorage to a Coordinated Entry System, through a By-Name List, that matches housing paired with appropriate supports for vulnerable individuals.	4/1/2019	3/26/2019	9/30/2019		Housing & Support Systems	Yellow
3	Empower diverse voices of those with lived experience, through a Board seat for a member of both the Homeless Resource Advisory Council and Youth Task Force, into the ACEH Board.	1/1/2019	1/1/2019	9/13/2019		Housing & Support Systems	Green
4	Using the AKHMIS governance structure, jointly establish and begin implementation of a comprehensive AKHMIS Strategic Plan that represents the diverse needs of people who are experiencing homelessness.	1/1/2019	1/1/2019	2/3/2020		Housing & Support Systems	Green

Qualitative Comments:

4.1: The Anchorage Coalition to End Homelessness partnered with Agnew::Beck to develop and Inventory Assessment of available resources in Anchorage, outside of the traditional Homeless Response System services; ACEH will continue to use this information in the development of a “Gap Analysis” for the Anchorage Homeless Response System, with an anticipated release date of mid-March 2020; quantitative data for “Gap Analysis” was finalized and shared with community partners. Status of the task remains “green” as it began on schedule in the preliminary stages of assessment.

4.2: A survey to identify underserved populations for funding recommendations for stop-gap funding for the 2019-2020 winter was delivered to shelter providers in December 2019. The Anchorage Coalition to End Homelessness continued the facilitation and work of the Built for Zero workgroups upon the two remaining Quality By-Name List Scorecard questions; anticipated completion is January 2020. Question 5 of the Quality By-Name List Scorecard was moved from a “no” to “yes” (Does your community have a way to track actively homeless individuals who have not consented to services and/or assessment at this time?) on 12/5/2019 by the Built for Zero Team work and efforts. ACEH verified the Veteran By-Name List data with the Veteran’s Administration; conversations around data sharing methodology to ensure all clients are reflected in the Quality By-Name List with the Veteran’s Administration are underway. Status of the task remains “yellow” due to the timeline being extended past June, however, efforts are on-track to complete this task by the beginning of the 2020 calendar year.

4.3: Status of the task remains “green” as ACEH regularly looks for ways to integrate and elevate the voices of individuals with lived experience.

4.4: The Alaska Homeless Management Information System Advisory Board (AK-HMIS Advisory Board) convened on 12/3/2019 to discuss progress upon the AK-HMIS Strategic Plan. The Communications / Training / Technical Assistance / Education AK-HMIS Workgroup held its second meeting 12/5/2019. The Homeless Management Information System (HMIS) Advisory Board Data Work Group Meeting was held 12/2/2019, 12/11/2019, and 12/18/2019 with a focus on reviewing the drafted Data Quality Plan to ensure it is meeting the recommendations outlined within the AK-HMIS Strategic Plan. Status of the task remains “green” as coordinated efforts are underway with the AK-HMIS Strategic Plan.

E. **Priority 5 2019:** Increase use of and links to existing community resources. Advocate for more resources where needed.

2019 SCORECARD – PRIORITY 5

#	Task	Planned Start	Actual Start	Planned End	Actual End	Pillar Convener	Status
1	Establish the Homelessness Leadership Council to create a sustainable cross-sector Anchorage organization, engaging faith, policy and business leaders, to monitor implementation of Anchored Home.	1/1/2019	1/1/2019	4/1/2019	1/17/2019	Advocacy & Funding	
2	Identify and engage diverse cross-sector leadership including funders, policy and faith leaders to drive expanded engagement, demonstrated by the establishment of a Funder's Collaborative and increased membership in the ACEH.	1/17/2019	1/17/2019	12/31/2019		Advocacy & Funding	
3	Establish a comprehensive communications plan for Anchored Home focusing using data, common language and the voices of those with lived experience to provide first-hand narratives, communicate about progress and address concerns on crime, substance misuse and addiction, and homelessness.	1/1/2019	4/15/2019	7/18/2019		Advocacy & Funding	
4	Secure sustainable resource funding through local, state and federal funding advocacy efforts for RRH and PSH projects and Anchored Home supports for analytical and coordination tools.	1/1/2019	1/1/2019	12/31/2019		Advocacy & Funding	
5	In collaboration with AKCH2, develop a statewide proactive and reactive advocacy plan for local and statewide political impacts to homeless services and individuals with lived experience.	7/1/2019	3/21/2019	12/31/2019		Advocacy & Funding	

Qualitative Comments:

5.1: Task complete.

5.2: The Anchorage Coalition to End Homelessness facilitated an initial meeting with Stakeholders on the preliminary "Gap Analysis" to socialize data-driven priorities and next steps. Status of the task remains "green" as work remains on track.

5.3: New funding streams are anticipated to be incorporated with outcomes to better incorporate community education into the Anchorage Coalition to End Homelessness Communications Plan (to be released in 2020). Status of the task remains at "yellow" as the body of the Homelessness Leadership Council has approved the initial concept and plan; a more detailed plan will be shared by ACEH to the HLC body in early 2020.

5.4: 2020 funding prioritization and opportunities are underway with funders and investors, facilitated by the Rasmuson Foundation. Donor and contract conversations continue for the Home for Good project (Pay for Success) in order to meet its fundraising goal. The Statewide Advocacy Group met on the following dates in preparation for the release and response to the Governor's FY21 proposed State Budget: 12/5/2019, 12/11/2019, 12/13/2019, 12/17/2019, and 12/19/2019; the group crafted a public response, talking points, and set up meetings with local legislation to educate the public upon homelessness statewide. The Anchorage Coalition to End Homelessness and Alaska Coalition on Housing and Homelessness released a joint statement via social media and newsletter on the FY21 proposed state budget on 12/13/2019 and hosted the Alaska Homeless Response System Statewide Advocacy Call on

12/18/2019. ACEH participated in the Save Our State Post-Budget Meeting on 12/17/2019. ACEH attended the Recover Alaska Alcohol Tax briefing as well as the Anchorage Assembly Meeting on 12/17/2019 where the proposed Alcohol Tax was introduced. ACEH developed the first draft of the 2020 ACEH Communications and Advocacy Plan and will socialize with key partners and stakeholders in January 2020. ACEH Executive Director, Jasmine Boyle spoke on homelessness at the Anchorage First Presbyterian Church on 12/15/2019. ACEH serve as consultant for two design firms presenting during the upcoming Evicted exhibit at the Anchorage Museum, as well as initiated discussion with the Anchorage Museum about ACEH hosting an interactive discussion on homelessness during the exhibit. Status of the task remains "yellow" as the announcement to invest in homeless services was delivered, but a plan based upon prioritization of funding remains to be established at time of reporting.

5.5: Status of the task remains at a "yellow" status as advocacy efforts are in the early development stages.

PILOT

VI. Anchored Home Strategic Action Plan to Solve Homelessness

Below are the website locations for the Anchored Home Community Plan and upcoming events:

ANCHORED HOME	
Tool	Website URL
Anchored Home Community Plan, upcoming meetings and events, press releases, and other related materials	https://anchoragehomeless.org/anchored-home/
Anchored Home Strategic Action Plan to Solve Homelessness in Anchorage: 2018 - 2021	https://anchoragehomeless.org/wp-content/uploads/2018/10/Anchored-Home-1004018-FINAL-1.pdf

VII. Supporting Pillar Leads

Below are the Pillar Leads and respective organizations represented.

SUPPORTING PILLAR LEADS	
Organization	Website URL
Anchorage Coalition to End Homelessness	https://anchoragehomeless.org/
Municipality of Anchorage	https://www.muni.org/pages/default.aspx
Rasmuson Foundation	https://www.rasmuson.org/
United Way of Anchorage	https://www.liveunitedanc.org/

VIII. Municipality of Anchorage Metrics

Below are the website locations for more information on Municipality of Anchorage postings.

MUNICIPALITY OF ANCHORAGE	
Tool	Website URL or Embedded Document
Anchorage Police Department and Anchorage Municipality Camp Posting Metrics App	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=04fb4d6f4cee45629fde2eb634b1872a
Anchorage Parks & Recreation Cleaning Metrics	https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=ac38f57fd41346339fa172b5da8a7ec4
Municipality of Anchorage Camp Abatement Process	 MOA Camp Abatement_2019082

IX. Common Terms and Definitions

Below are common terms and definitions used throughout the Anchored Home document.

COMMON TERMS AND DEFINITIONS	
Term	Definition
Built for Zero	In March 2019, the Anchorage community enrolled in the Built for Zero. Built for Zero (formerly <i>Zero: 2016</i>) is a rigorous national change effort working to help a core group of committed communities solve homelessness beginning with veteran and chronic homelessness. Coordinated by Community Solutions, the national effort supports participants in developing real time data on homelessness, optimizing local housing resources, tracking progress against monthly goals, and accelerating the spread of proven strategies. Built for Zero is designed to help communities obtain a homeless population of <i>functional zero</i> . https://www.community.solutions/what-we-do/built-for-zero
Coordinated Entry	Coordinated Entry is a process designed to quickly identify, assess, refer and connect people in crisis to housing and assistance and services. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Continuum of Care (CoC)	The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of solving homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness. https://www.hudexchange.info/programs/coc/
Emergency Shelter	<i>Emergency shelter</i> is any facility, the primary purpose of which is to provide a temporary shelter for those experiencing homelessness in general or for specific populations of those experiencing homelessness. https://www.hudexchange.info/faqs/983/can-a-day-shelter-be-funded-as-an-emergency-shelter-under-esg/
Functional Zero	Based upon the Built for Zero methodology, Functional Zero is achieved when there are enough services, housing and shelter beds for all individuals in need. Emergency shelters are intended to be temporary and the goal is permanent housing.
Homeless Management Information System (HMIS)	The Homeless Management Information System (HMIS) is an information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. ACEH manages the HMIS system for Anchorage in partnership with the Alaska Coalition on Housing and Homelessness (who manages the remaining Alaskan communities) https://www.hudexchange.info/programs/hmis/
Housing Inventory Count (HIC)	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This is a point-in-time inventory of projects within the Anchorage CoC that provide beds and units dedicated to serving individuals experiencing homelessness. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/AK2012-2019HIC/AKHIC2012-2019
Homeless Response System	An effective homeless response system identifies and quickly connects people who are experiencing or are at risk of experiencing homelessness to housing assistance and other services. It aligns a community, its programs and services around one common goal – to make homelessness rare, brief and nonrecurring. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Outreach	Outreach workers connect people at risk of or experiencing homelessness to coordinated entry, emergency services, and shelter. They work with other programs in the system to connect people to stable, permanent housing. https://endhomelessness.org/ending-homelessness/solutions/crisis-response/
Permanent Supportive Housing (PSH)	Permanent supportive housing is permanent housing with indefinite leasing or rental assistance paired with supportive services to assist those experiencing homelessness with a disability or families with an adult or child member with a disability achieve housing stability. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Point-in-Time (PIT) Count	The U.S. Department of Housing and Urban Development (HUD) requires the collection of Point-in-Time (PIT) and Housing Inventory Count (HIC) data for one night each year to assist in measuring the extent of homelessness within Alaska. This data is not included within the contents of this report, but can be found on the ACEH webpage: https://public.tableau.com/profile/alissa.parrish#!/vizhome/ANC2009-2018PIT/ANCPITYearbyYear
Quality By-Name List	A Quality By-Name List is a real-time list of all individuals experiencing homelessness. A Quality By-Name List is a robust set of data points supporting coordinated access and service prioritization at a household level and an understanding of homeless inflow and outflow at a systems-level. The real-time actionable data supports triage to services, system performance evaluation, and advocacy for policy change and required resources.
Rapid Re-Housing (RRH)	Rapid re-housing (RRH) emphasizes housing search and relocation services and short- and medium-term rental assistance to move individuals and families experiencing homelessness (with or without a disability) as rapidly as possible into permanent housing. https://www.hudexchange.info/programs/coc/coc-program-eligibility-requirements/
Summer Community Count	This annual Municipality of Anchorage snapshot-style count provides a data collection process of individuals experiencing homelessness who may not be accessing emergency or social services. The counting process includes a canvas of camps and streets, individuals in shelters, and other locations reported through the Municipality of Anchorage's (MOA) portal: http://www.muni.org/Departments/Mayor/Pages/MayorsHousingandHomelessness.aspx